



30 YEARS



The Fred Hollows  
Foundation NZ

# PERFORMANCE REPORT 2023

“I think my future  
is going to be very bright.”

POPO - Kerema Outreach, Papua New Guinea, 2023

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## PROFESSOR FRED HOLLOWS 1929—1993

Legendary Kiwi, the late Professor Fred Hollows, was an internationally renowned eye doctor and social justice activist, who championed the right of all people to high-quality and affordable eye care.

Born on 9 April 1929 in Dunedin, Fred and his three brothers grew up in Palmerston North. In the mid-1960s, after studying medicine at the University of Otago, Fred trained as an ophthalmologist in the United Kingdom. Upon his return, Fred moved to Australia where he began working in remote indigenous communities. Over several years, these 'eye camps' treated over 27,000 indigenous Australians for trachoma and performed 1,000 sight-restoring operations. Fred's work among indigenous Australians continues to this day through the work of The Fred Hollows Foundation in Australia.

As a consultant for the World Health Organization, Fred visited many developing countries and was appalled by the lack of basic eye care services and equipment that was available. Millions of people were impacted needlessly from cataract blindness and Fred believed that modern cataract surgery should be available to all people.

To overcome the prohibitive cost of intraocular lenses, Fred raised the money to build factories in Nepal and Eritrea to produce the lens for as little as \$7, instead of over \$200, reducing the cost of cataract surgery to as little as \$25 per patient in some countries. As a result of Fred's initiative, modern cataract surgery using cost-effective manual surgical techniques is now widely used in developing nations.

In 1990, in recognition of his work, Fred was named Australian of the Year and awarded the Human Rights Medal. In 1991, Fred was awarded Australian Humanist of the Year and received honorary citizenship in Eritrea. In 2006, Fred was voted both one of Australia's 100 most influential Australians by The Bulletin magazine and one of New Zealand's Top 100 'History Makers' by Prime Television New Zealand.

Fred died of cancer on 10 February 1993, just three months after The Fred Hollows Foundation NZ was established. Fred was buried in Bourke, in remote New South Wales, to symbolise his love for indigenous Australians living in the outback.



Professor Fred Hollows examines the eye of a patient after a successful cataract operation in Hanoi, Vietnam.

# ENTITY INFORMATION

## THE FRED HOLLOWES FOUNDATION (NZ)

### NATURE OF BUSINESS

Registered Charity

### REGISTERED OFFICE

Level 22, 120 Albert Street,  
Auckland 1010, New Zealand

### POSTAL ADDRESS

Private Bag 99909, Newmarket,  
Auckland 1149, New Zealand

### TELEPHONE

+64 9 304 0524 or 0800 227 229

### WEBSITE

www.hollows.org.nz

### EMAIL

info@hollows.nz

### CHARITY REGISTRATION NUMBER

CC23722

### DATE OF INCORPORATION

5 November 1992

### AUDITORS

BDO, Chartered Accountants

### SOLICITORS

DLA Piper New Zealand  
John Hannan, Barrister

### PATRONS



**Gabi Hollows**  
AO; Founding Director of  
The Fred Hollows Foundation



**The Rt Hon  
Dame Cindy Kiro**  
GNZM, QSO  
Governor-General  
of New Zealand

### BOARD OF TRUSTEES



**Craig Fisher**  
Chair;  
Nominations Committee Chair  
FCA, CMIInstD



**Sir Maarten Wevers**  
KNZM; Deputy Chair;  
Programme, Clinical Audit  
& Risk Committee Chair;  
and PNG Expansion Programme  
Committee Chair, CMIInstD



**Dr Will Cunningham**  
MBChB, FRANZCO

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**Martin Enright**  
Finance, Audit, Risk &  
Remuneration Committee Chair  
BA, LLB, LLM, MBA, MPA,  
PGCert.s, Churchill Fellow, MInstD



**Leo Foliaki**  
CA, BCom;  
(appointed 31 January 2023)



**Dr Nick Mantell**  
MBChB, FRANZCO  
(resigned 5 April 2023)



**Lady Roslyn Morauta**  
BA Hons (Government),  
MA (African Studies);  
(appointed 23 June 2023)



**Sifa Taumoepeau**  
BA (Art History),  
BA (Education Policy)



**Kath Watson**  
MInstD

### SENIOR LEADERSHIP TEAM

**Dr Audrey Aumua**  
*Chief Executive Officer*  
PhD (Public Policy),  
MPP (Master of Public Policy),  
MInstD

**Katie Hart**  
*Philanthropy &  
Communications Director*  
DPT (Physiotherapy),  
CIM (Marketing),  
BSc Hons (Zoology)  
(commenced 30 January 2024)

**Sharon Orr**  
*Chief Operating Officer*  
CA, MInstD

**Kirti Prasad**  
*Fiji Country Manager*  
MPH (Master of Public Health),  
MMgt (Master of Management),  
PGCert (Health Service Management)

**Peter Raynes**  
*Programme Director*  
MSc (Public Health in Developing Countries)

**Kathy Robinson**  
*People Capability  
and Culture Director*  
BA Hons (Economics),  
PGDip (Arts Psychology),  
Dip (Positive Psychology)

**Dr John Szetu**  
*Medical Director*  
MSc (Ophthalmology),  
DO, MBBS



# A WORD FROM OUR LEADERS



**CRAIG FISHER**

BOARD CHAIR

The Fred Hollows Foundation NZ is now officially over 30 years old, and what an inspired and industrious 30 years it has been. The accomplishments are far too many to mention here, but what I would like to say is that nothing could have been achieved without our donors who have faithfully supported us over the years – it is because of you that we can continue to play an integral role in eliminating avoidable blindness across the Pacific.

To celebrate a successful 30 Years of Restoring Sight, and to look toward the next 30 years, The Foundation was hosted at Government House by our patron, Her Excellency, The Rt Hon Dame Cindy Kiro, who noted, "If he was still with us, Fred would be delighted to see what The Foundation has achieved in terms of treatment and empowerment of local providers".

Last year, we celebrated an impressive achievement: supporting the training of over 370 eye care specialists in the Pacific since we began working in the region. These eye care specialists, who have gone on to provide eye care in their own communities, are testament to the hard work and dedication of The Foundation and its Pacific partners.

I would like to also make note here of both the past and present Trustees, whose contribution to the direction of The Foundation over the years, has helped to enable the organisation to get to where it is today. In 2023, we were delighted to welcome Leo Foliaki and Lady Roslyn Morauta to our Board. Leo is a chartered accountant and retired partner from PwC. Lady Roslyn is the former first lady of Papua New Guinea, and with her extensive experience of working in the country, she will bring great insight to our work in this area.

As you read this report, I feel it is an important achievement to note that at last year's New Zealand Charity Reporting Awards, our annual Performance Report won the top award. This is significant as the awards recognise outstanding financial reporting among registered charities. We strive to be as effective as we can be in everything we do; hence it is lovely to see our team's efforts in this regard recognised. I would like to acknowledge the fantastic work of everybody that is involved in the production of this report.

Finally, I would like to say a huge thank you to everyone that sits under the wonderful umbrella of Team Fred - our staff, our donors, our supporters, our stakeholders, our Trustees and our Pacific partners. We are so fortunate to have such a wonderful array of people who are all doing more than their fair share to achieve Fred's vision of a world in which no person is needlessly blind or vision impaired.



**DR AUDREY AUMUA**

CHIEF EXECUTIVE OFFICER

One of the privileges of my role is having oversight of our organisation and seeing the incredible work that happens day in and day out by all members of Team Fred – from our staff in the Pacific on the frontline providing eye care, to our team in New Zealand keeping the cogs turning, to our partners in the Pacific who we work hand-in-hand with, and to the donors who we couldn't operate without. All these people have helped make 2023 a great year for The Foundation. Following on from the development of our 10-year organisational strategy, 2023 was a year of implementation and taking important steps towards advancing the Pacific's vision of universal access to quality eye care. We remain steadfast in our core focus of training a Pacific regional eye care workforce.

Although the year's achievements are too many to mention here, I would like to make note of the State of Eye Health in the Pacific research programme that was launched – a great example of *Our Strategy* in action. We are partnering with the University of Auckland's School of Optometry and Vision Science and Te Poutoko Ora a Kiwa (Centre for Global and Pacific Health), as well as Pacific governments, the New Zealand Government, and Ian Anderson Economics.

This programme will develop the evidence that decision-makers across the Pacific require to strengthen eye health plans and policies to enable sustainable eye health services.

We also signed a multi-year partnership agreement with the Government of Samoa and extended our agreements with the Governments of Tonga and Fiji, reflecting our commitment to working respectfully with Pacific governments as they continue to determine, lead, and strengthen their own eye health systems. In addition, we signed a new multi-year Memorandum of Understanding with Divine Word University in Papua New Guinea, for collaboration on the delivery of the Advanced Diploma in Eye Care for mid-level eye care personnel. And we continued to push forward with our focus on eye care in Papua New Guinea which has the highest rate of avoidable vision loss in the Pacific, with 61% of all blindness being experienced by women. We are working with our partners to strengthen the country's eye health system, with a focus on training eye doctors, nurses, and health extension officers to address Papua New Guinea's chronic shortage of eye health professionals. In order to do this, The Foundation is working with the Government of Papua New Guinea, the University of Papua New Guinea, and other stakeholders, as well as the New Zealand Government to establish a Centre for Eye Health in Port Moresby, which will result in a significant expansion of eye care services.

In addition, we have been examining what we do at The Foundation through a broader sustainability lens. The Pacific region is disproportionately impacted by the effects of climate change, resulting in sea level rise and increasingly frequent and severe weather events.

# A WORD FROM OUR LEADERS

As an organisation, we are committed to working with governments to help mitigate and adapt to the impacts of climate change, including supporting the increased climate resilience of health facilities to ensure the ongoing delivery of eye health services.

To provide greater transparency over what we are doing towards sustainability, we have included an additional 'How We Work' section in this report. We are learning, developing, and adapting our practices.

In closing, I would like to offer my heartfelt thanks. Thank you to each and every person who plays a role in helping The Foundation and its partners to improve eye care services throughout the Pacific. You are truly making a difference in the lives of people every single day.



**DR  
JOHN  
SZETU**  
MEDICAL DIRECTOR

As Medical Director of The Foundation, when I look back and reflect on 2023, there is an immense sense of pride that I feel. I can, and will, mention the impressive statistics for the year – 81,839 consultations, 5,792 surgeries and 23 graduates – but what I am most proud of is the way our medical staff pull together and work as a team to ensure that Pacific people are receiving the best eye care possible.

A pertinent example of this was the Pacific Eye Care Society (PacEYES) 20th Anniversary Conference, held in 2023. Themed 'Eye Care for All' and underscoring the goal to expand access to quality eye care across the Pacific region, the event saw over 140 people attend the two-day conference, including eye doctors, nurses and technicians from 13 countries in Oceania. A wonderful illustration of our Pacific eye care community working together to ensure quality eye care is available to all.

Across all our Pacific countries, we saw many important steps forward for eye care services last year, but I would like to make special mention here of Vanuatu. Not only did the National Eye Centre in Port Vila see Dr Andronico Ly join the team as Senior Consultant Ophthalmologist, but the centre also significantly reduced its backlog to the lowest it has been in several years.

Also in Vanuatu, the first ever Rapid Assessment of Avoidable Blindness (RAAB) was completed. A RAAB is population-based survey that determines the prevalence and primary causes of blindness and visual impairment, as well as indicators on eye care services and access to treatment in a given country. The inaugural survey saw the RAAB team examine the eyes of nearly 5,000 people across Vanuatu and will provide important evidence to inform eye health planning going forward.

I would also like to talk about one of my favourite days of the year – World Sight Day. Having dedicated my life to caring for people's eyes, this day resonates with me on a deep level. This year the theme was 'Love your eyes at work' and when I observed what our teams in the Pacific were doing to honour the day, I saw the level of passion that every one of them has for their job.

In Solomon Islands free diabetes checks were performed, free spectacles were given out and eye screening outreaches were conducted for government departments, private companies and peri-urban areas of Honiara. Free community eye screenings were also completed in Kiribati and Vanuatu - where close to 300 people were screened and free glasses were given out. In Fiji, 14 sight-restoring eye surgeries were performed on children, and in Papua New Guinea, two public awareness videos were put together and aired on TV and radio.

These are only a selection of the amazing things our teams accomplished to mark World Sight Day, but to me, it speaks to the level of enthusiasm and dedication they all have in their jobs. This is not just a job to our medical staff; it is a calling.



Dr John Szetu prepares for surgery at the Regional Eye Centre in Honiara, Solomon Islands.



# ABOUT US

## OUR VISION

A world in which no person is needlessly blind or vision impaired.

## OUR PURPOSE

We work to end avoidable blindness and vision impairment in the Pacific;

We advocate for the right of all people to high-quality and affordable eye care; and

We strive for eye care to be locally-led and accessible to all. In doing this we continue Fred's legacy.

## OUR STRATEGY

**Our 2023–2032 Strategy:**  
Advancing the Pacific's vision of universal access to quality eye care.

*Our Strategy* has been developed to chart The Foundation's voyage with Pacific island countries as we support ongoing efforts to strengthen and integrate eye health within overall health systems. Our Collective Goal is 'Pacific people are benefitting from their own sustainable and resilient quality eye health systems'. Although *Our Strategy* is a 10-year strategy, The Foundation is on a multigenerational journey to ultimately end avoidable blindness and vision impairment, particularly given growing rates of vision loss in the Pacific.

The Foundation's work with governments and other partners over the past 20 years has enabled the development of quality eye health services in numerous countries across the Pacific. This has been possible through the establishment of specialised eye health qualifications delivered by Pacific universities, which has led to the training of 372 eye doctors and nurses. Of these, almost 80 per cent are currently still delivering eye care services across 14 Pacific countries and Timor-Leste. In total, throughout the Pacific, they have delivered more than 93,700 eye surgeries and over 1.2 million eye consultations.

These achievements, together with our learnings, set the platform for *Our Strategy*. In developing *Our Strategy*, we facilitated over 100 consultations with more than 50 partners and stakeholders in the Pacific that included our own staff, ministries of health, academic institutions, non-government organisations, disability groups, development partners, and regional organisations.

This enabled us to develop a strategy that ultimately has our partners' aspirations at the heart of it, reflected in our four Key Focus Areas and their corresponding Ambitions.



Before she retired, Serelma worked as a nurse at the CWM Hospital eye clinic in Suva, Fiji. Now, she is accessing the same eye care services she used to give to others.



# WHAT WE DO

## OUR KEY FOCUS AREAS

### KEY FOCUS AREA 1

#### Support Eye Health System Strengthening



### KEY FOCUS AREA 2

#### Support Eye Health Workforce Development



### KEY FOCUS AREA 3

#### Strengthen Pacific Eye Health Governance Capacity



### KEY FOCUS AREA 4

#### Evolve The Fred Hollows Foundation NZ

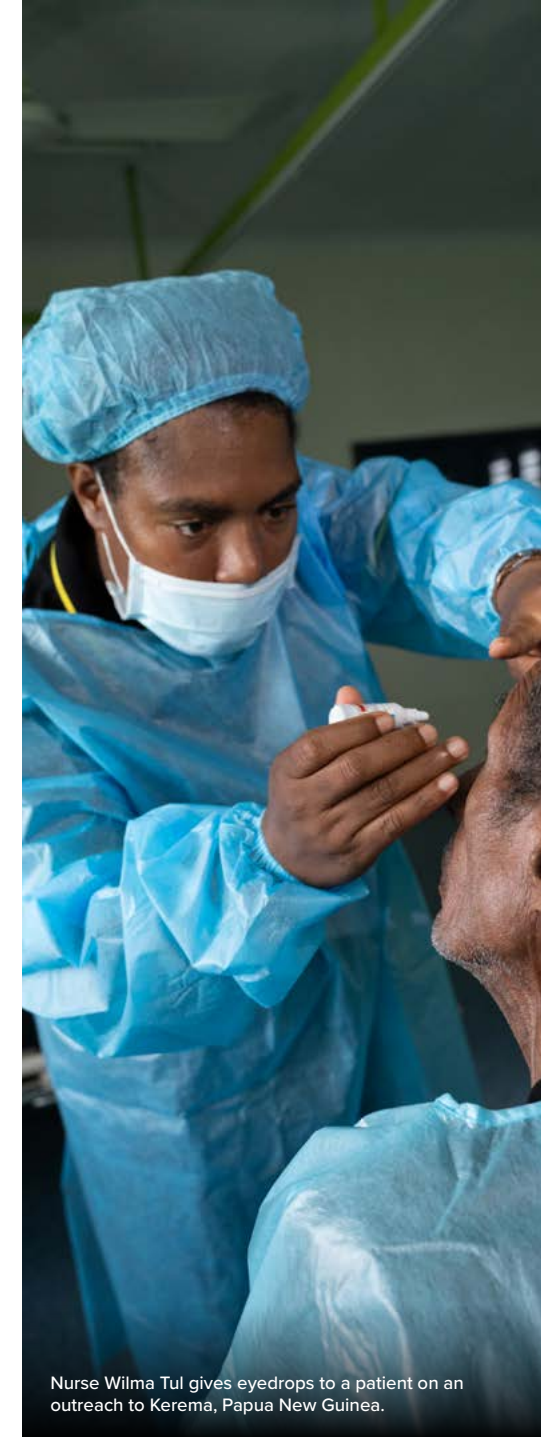


## OUR JOINT AMBITIONS WITH OUR PARTNERS

1. Pacific island countries have strong nationally integrated eye health systems.
2. Pacific island countries have a competent, quality and sustainable eye care workforce.
3. Eye health systems are determined, governed and managed by national partners.
4. The Foundation evolves its capability as a partner supporting Pacific national and regional partners' aspirations to strengthen sustainable eye health systems.

To advance these Ambitions, we will focus our work on five Strategic Pathways based on our own capabilities: partnership and collaboration, equity and inclusion, capability strengthening, innovation, and research and advocacy.

Our work to support the delivery of sustainable quality eye health services that are embedded in Pacific countries' eye health systems remains the cornerstone of what we do. With the generous support of our donors, we will continue to work in partnership with Pacific island countries and training institutions to ensure the ongoing development of a representative eye health workforce that meets the needs of Pacific people today and into the future. This is the only way we will sustainably end avoidable blindness and vision impairment in the Pacific.



Nurse Wilma Tul gives eyedrops to a patient on an outreach to Kerema, Papua New Guinea.



# WHERE WE WORK

While we operate and fundraise in New Zealand, we currently focus the majority of our eye health investments in the following Pacific countries:

- **Fiji**
- **Kiribati**
- **Papua New Guinea**
- **Samoa**
- **Solomon Islands**
- **Tonga**
- **Vanuatu**

We also respond to requests from other Pacific island governments and assess these based on need and funding. To date, we have supported eye health workforce training across the following additional countries:

- **Cook Islands**
- **Federated States of Micronesia**
- **Marshall Islands**
- **Nauru**
- **Niue**
- **Timor-Leste**
- **Tokelau**
- **Tuvalu**



# HOW WE WORK

## OUR VALUES

We act with:



### INTEGRITY

Our relationships with supporters, partners and those with whom we work are carried out with integrity, transparency, honesty and objectivity.



### RESPONSIBILITY

We protect the health, wellbeing, safety and security of our workers, patients and students.



### RESPECT

We treat people fairly, with dignity and respect.



### ACCOUNTABILITY

We have a responsibility towards our people, partners and communities, as well as property, and information. We adhere to laws, regulations and policies that are relevant to the areas in which we operate.

## OUR PEOPLE

Our people are integral to the success of our Vision. We have a strong focus on their wellbeing, as well as learning and development. This is evident from our staff engagement survey results below.

### Staff engagement survey results

86% of staff agreed or strongly agreed with the statement "The Fred Hollows Foundation takes staff wellbeing seriously"

96% of staff agreed or strongly agreed with the statement "The Foundation provides me with the flexibility that supports me in my work and personal commitments"

89% of staff said they had good opportunities to learn and grow

86% said they were encouraged in their development

95% of staff reported feeling valued and appreciated at work

90% of staff agree or strongly agree that "The Fred Hollows Foundation values diversity"

Some of the initiatives we have implemented to help our people do their best work and achieve a healthy work-life balance include flexible working conditions, opportunities for learning and development, healthcare schemes, additional leave entitlements and we celebrate successes and milestone achievements throughout the year.

### Quotes from 2023 staff engagement survey

"Personally, I have not come across in my entire career journey such a great culture and caring and wellbeing of an employee and being looked after, this is an awesome and great place to work."

"I think there is a good work culture with supportive and engaging teams. Staff wellbeing is valued and supported despite often challenging workloads."

"A place that not only is very committed to its goals in the Pacific but also seeks ways to innovate work and genuinely cares for the wellbeing of its people."

"I like the flexibility, the skills development and opportunities to socialise."

## SUSTAINABLE DEVELOPMENT GOALS

Good eye health is essential for the achievement of the 2030 Sustainable Development Agenda and was formally recognised by the United Nations (UN) General Assembly in 2021 with the unanimous adoption of a Resolution that enshrines eye health in the Sustainable Development Goals (SDGs), specifically linking eye care to half of the goals. The graphic below illustrates the 12 SDGs, out of the total of 17, that are relevant to our work with our partners. Our work is guided by Pacific Island Countries' national development priorities and will support the advancement of their progress towards SDGs, in particular SDG 3 and its target of Universal Health Coverage.





# HOW WE WORK

## OUR SUSTAINABILITY INITIATIVES

Last year we undertook an Environmental, Social and Governance (ESG) sustainability materiality assessment to identify our key material topics. Most were already recognised and incorporated in our strategy, however climate resilience and minimising our environmental harm was recognised as an important area for us to expand our work. We see our engagement here as threefold:

### 1. Integrating sustainability into our operations

We developed an Environmental Sustainability Policy in December 2022. It is the responsibility of the Chief Executive Officer to ensure it is upheld. In it, we state that The Foundation seeks “to take a ‘do no harm’ approach to its activities and to make positive contributions to people and the environment wherever it is in a position to do so”.

















Examples of this policy in action include:

- Transitioning to digital data repositories in New Zealand and working towards this in the Pacific;
- Recycling our e-waste where we can;
- Maintaining our medical equipment to maximise operational longevity;
- Procure locally where possible to support local economies and reduce logistical emissions from sources off-shore;
- Minimising our use of plastic packaging where viable when packing cartons of medical consumables and equipment for shipment; and

- Reusing it where it is safe to do so. In the operation of the eye clinics we support in the Pacific, we are focused on reducing single use items. At each of our managed clinics in Fiji, Papua New Guinea and Solomon Islands, we have in-house laundry facilities to launder scrubs and surgical linen. We also use sterilisation machines for surgical utensils (autoclaves), avoiding single-use surgical equipment where we can. We recognise, however, single use and surgical waste continues to be a large challenge for us and our industry.

We consider investing in and integrating initiatives such as renewable energy, water tanks, and low-energy design features, into our infrastructure builds to be crucial in demonstrating our commitment to efficient, resilient and sustainable eye care infrastructure. These measures serve to reduce carbon emissions, enhance sustainability, improve resilience and lower operational expenses over time.

**The Centre for Eye Health in Port Moresby, Papua New Guinea** is currently under development. We partnered with Bossley Architects, Beca engineering consultants and Imperium Technologies solar consultants due to their experience in designing green buildings and services. Sustainability has been integrated throughout the design with solar panels for renewable energy, water tanks for resource conservation, external ramp access (instead of lifts), wide eaves and durable building materials for extreme weather protection. We will also be utilising local materials and labour during the construction process to ensure maximum sustainability in terms of ongoing management and maintenance.

Environmental Sustainability Initiatives of The Foundation’s Infrastructure Projects					
Sustainability Initiative	Centre for Eye Health, Papua New Guinea (under development)	Madang Eye Clinic, Papua New Guinea	National Eye Centre, Vanuatu	Pacific Eye Institute, Fiji	Regional Eye Centre, Solomon Islands
Designed and built to withstand extreme weather events					
Energy efficient lighting					
Powered by renewable solar system (partly or wholly)					
Rainwater collected in water tanks					

**The Madang Eye Clinic in Madang, Papua New Guinea** is powered by a solar system with redundancy backup solutions if there are insufficient sunshine hours. It is built with durable materials including a timber frame system designed to AU/ NZ standards for wind and earthquake loads and it is clad with pre-finished long-run metal. The rafter sizes and roof/wall and floor/wall connections were upsized to meet cyclonic wind speeds. Water tanks provide resilience during periods of water shortages.

**The National Eye Centre in Port Vila, Vanuatu** is powered by a hybrid solar system which provides energy for the essential services including the operating theatre and cyclone shelter. The building was upgraded to make it cyclone resistant.

**The Pacific Eye Institute in Suva, Fiji** has been cyclone-proofed with secure fixings on the roof and window shutters. It has energy efficient lighting and secure anchoring fittings for the Mobile Eye Clinic for when it is stationed in Suva during extreme weather events.

**The Regional Eye Centre in Honiara, Solomon Islands** was designed and built with durable materials including a timber structural system which can withstand cyclonic windspeeds of up to 200 km/h. It was constructed on piles to mitigate water inundation. The timber was sourced from a renewable resource and treated to withstand insect attack and the local environment. Pre-finished long-run metal was used for the roof and wall cladding as this is extremely durable and requires minimal maintenance.

# HOW WE WORK

## 2. Advocacy and collaboration

Research indicates that the climate crisis can impact eye health by increasing the incidence of some tropical diseases and infections. [1] [2] Additionally, environmental factors such as UV radiation overexposure are estimated to cause a significant percentage of cataract cases. We therefore believe that part of our role in the Pacific is to support health authorities to prepare for and respond to climate change impacts. Collaboration is key to this.

This year we designed a concept for New Zealand's Ministry of Foreign Affairs and Trade's Climate Finance for Community Resilience programme with our partners and stakeholders across the region. As part of the programme, in 2024 we will carry out an impact assessment of three eye clinics in the Pacific, and partner with PNG's National Department of Health, the Madang Provincial Health Authority, and local communities in Madang Province. We will share the findings with governments and other partners to strengthen health facilities and enable enhanced resilience. This project is being made possible with funding from New Zealand's Ministry of Foreign Affairs and Trade.

## 3. Understanding our organisational emissions

This year we have started calculating our operational greenhouse gas emissions. Calculations to date show that travel is the largest contribution to our emissions.

We have always taken a considered approach when it comes to booking travel, with any international travel requiring approval from the Chief Executive Officer. The majority of our interactions with our Pacific teams are via video conferencing as many Pacific island countries now have the capacity to deliver their own services.

Our current focus as an organisation is to support the training and development of doctors and nurses from the Pacific region. The goal is to ensure that each country can provide services independently, reducing dependence on visiting teams and expatriates.

However, we believe in-person engagement is critical to the success of our relationship-building and a key component to achieving our strategic priorities. This therefore involves a degree of air travel. Having said that, *Our Strategy* has a clear focus on strengthening governance of our Pacific partners. We are providing resources to enable this to occur. This will mean less travel from our team and strong national systems in the long term.

2023 CARBON EMISSIONS FROM TRAVEL				
TOTAL AIR AND HOTEL EMISSIONS (KG)	AIR EMISSIONS (KG)	AIR CO2 PER KM	HOTEL EMISSIONS (KG)	CO2 PER HOTEL NIGHT
255,769	245,395	0.15	10,375	11.70



The Regional Eye Centre in Honiara, Solomon Islands, is off-grid, generating all of its power using solar panels.

[1] IAPB. 2021. Why immediate action on climate matters to eye health for all, but especially women and girls. <https://www.iapb.org/blog/why-immediate-action-on-climate-matters-to-eye-health-for-all-but-especially-women-and-girls/>

[2] World Economic Forum. Global Health and Healthcare Strategic Outlook - Shaping the Future of Health and Healthcare. <https://www.weforum.org/centres-and-platforms/shaping-the-future-of-health-and-healthcare>



# ABOUT THIS REPORT

## WELCOME TO OUR 2023 PERFORMANCE REPORT

This document reports on operational and financial performance for the year ended 31 December 2023. We have focused on what we believe matters most to our stakeholders, communities and organisation. This report reflects activities undertaken in 2023 and, where relevant to performance, activities and events before and after this period. We describe our new ten-year strategy and demonstrate how we are delivering against our four key focus areas in the Consolidated Statement of Service Performance on pages **28 to 36**.

As a charity working with our partners in the Pacific to influence development, it is important to us that our collaborative programme activities align with the United Nations Sustainable Development Goals (SDG), which are a global call to action to end poverty, protect the earth's environment and climate, and ensure that people everywhere can enjoy peace and prosperity. We are progressing our sustainability reporting and describe how we work, in particular our values, our people and our sustainability initiatives on pages **10 to 11**.

This report includes information about The Fred Hollows Foundation (NZ), its subsidiary and controlled entities which together we refer to as the Group, as described on page **41**.

The information provided in this report has been prepared in accordance with the Public Benefit Entity Standards Reduced Disclosure Regime. The Consolidated Statement of Service Performance and the Consolidated Financial Statements on pages **28 to 52** have been prepared in accordance with appropriate accounting standards and audited by BDO Auckland.

We welcome your feedback on this report, including how we can improve. If you have any comments or suggestions, please email us at [info@hollows.nz](mailto:info@hollows.nz)



The Pacific Eye Care Society Executive Team at the Suva conference in 2023.





# OUR STORIES





# COUNTRY HIGHLIGHTS




We work alongside governments, ministries and national departments of health, local health authorities and universities in the Pacific to progress national eye health priorities. These actions develop each country's capacity to deliver quality eye health services through the education, training, and ongoing support of eye health doctors and nurses who provide surgical clinics and outreaches. Each milestone we reach together contributes towards improved livelihoods and economic wellness due to stronger, more resilient, and accessible health systems.

Our 2023 achievements are summarised in the following pages.



## FIJI

### TRAINING TO DATE

-  10 Foundation-sponsored eye doctor graduates
-  7 Foundation-sponsored trainee eye doctor graduates
-  57 Foundation-sponsored eye nurse and eye care clinician graduates




### IN 2023

-  1 eye doctor graduated with a Master of Medicine in Ophthalmology from Fiji National University
-  2 trainee eye doctors completed a further year of study towards a Master of Medicine in Ophthalmology from Fiji National University
-  2 eye nurses graduated with a Postgraduate Diploma in Eye Care from Fiji National University




## KIRIBATI

### TRAINING TO DATE

-  1 Foundation-sponsored eye doctor graduate
-  1 Foundation-sponsored trainee eye doctor graduate
-  15 Foundation-sponsored eye nurse graduates




### IN 2023

-  8 eye care professionals participated in professional development workshops and training








## PAPUA NEW GUINEA

### TRAINING TO DATE

-  4 Foundation-sponsored eye doctor graduates
-  2 Foundation-sponsored trainee eye doctor graduates
-  130 Foundation-sponsored eye nurse and eye care clinician graduates



### IN 2023

-  2 trainee eye doctors completed a further year of study towards a Master of Medicine in Ophthalmology from the University of Papua New Guinea
-  10 eye nurses graduated with an Advanced Diploma in Eye Care from Divine Word University
-  8 eye care professionals participated in Advanced Gender Equality and Diversity (GED) training
-  2 eye nurses completed a Bachelor of Health Management from Divine Word University
-  1 eye nurse completed a Master of Leadership in Development from Divine Word University


## SAMOA



### TRAINING TO DATE

-  1 Foundation-sponsored eye doctor graduate
-  20 Foundation-sponsored eye nurse graduates




### IN 2023

-  3 eye nurses graduated with a Postgraduate Diploma in Eye Care from Fiji National University


## SOLOMON ISLANDS



### TRAINING TO DATE

-  5 Foundation-sponsored eye doctor graduates
-  1 Foundation-sponsored trainee eye doctors
-  42 Foundation-sponsored eye nurse graduates



### IN 2023

-  1 eye doctor graduated with a Master of Medicine in Ophthalmology from Fiji National University
-  2 eye nurses graduated with a Postgraduate Diploma in Eye Care from Fiji National University
-  The National Eye Conference conducted at the Regional Eye Centre was attended by 55 local eye care clinicians from across the country


## TONGA



### TRAINING TO DATE

-  2 Foundation-sponsored eye doctor graduates
-  14 Foundation-sponsored eye nurse graduates



### IN 2023

-  The Tonga eye screening van conducted 4,738 consultations on school children


## VANUATU



### TRAINING TO DATE

-  1 Foundation-sponsored eye doctor graduate
-  15 Foundation-sponsored eye nurse graduates

### IN 2023

-  1 eye nurse graduated with a Postgraduate Diploma in Eye Care from Fiji National University

## OTHER COUNTRIES

In addition to the countries highlighted above, we also provided support to Nauru and Tuvalu and have worked with the health authorities in the Cook Islands, Federated States of Micronesia, Republic of Marshall Islands, Niue, Timor-Leste, and Tokelau to train 44 eye care clinicians.

We continue to respond to requests from Pacific island governments and assess these based on needs and funding.



# PATIENT STORIES

## HESALYN

Hesalyn had cataracts in both eyes for over three years. She had never seen her youngest child's face clearly and missed being able to play or look after her five children.

Hesalyn travelled for two days to her local eye clinic, where she was referred to the Regional Eye Centre (REC) in Honiara for her cataract surgery. The journey to the REC was a hard decision, as it was going to take five days, and with surgeries and recovery time, she would need to stay in Honiara for up to two months. Despite these challenges, she knew it would be worth it.

A 20-minute operation transformed Hesalyn's life. When her bandages were removed, she looked over to her son with a big smile and said, "I can see your face now my boy!"



Hesalyn celebrates after her sight was restored.

## LOURO

A skilled painter and woodcutter, Louro's life took a turn in 2021 when an accident at work led to a cataract, impairing his vision. As the sole provider for his wife and 10 children, Louro faced a daunting question: "How am I going to provide for them?"

Then our Outreach Team arrived in Kerema, near where Louro lives in Papua New Guinea. This was the first time they had travelled to this area, which due to its geographical isolation, lack of facilities, and a shortage of trained medical personnel, normally has very limited access to eye care.

The team were able to perform life-changing eye surgery on Louro so he could see clearly again. Overjoyed, Louro expressed his gratitude, "Thank you! To the doctors and to all of you!"



Louro waits for his eye bandages to be removed.

# REGIONAL EYE CENTRE STAFF STORIES

## DR PIUS SINGEIA

Dr Pius Singeia was drawn to eye care because of the profound difference it can make in people's lives. He saw the sight-restoring work done at the Regional Eye Centre and hoped one day he would be able to do the same.

This became a reality when in 2021 he was offered a scholarship by The Foundation to study a Postgraduate Diploma in Ophthalmology at Fiji National University, supported by the Pacific Eye Institute.

"When you treat a patient who was really blind, and afterward they can see, and they smile when they can see somebody who they have never seen before, it gives me encouragement to continue working in eye care, to go out on outreaches and save people's sight."

Dr Pius will commence his three-year Master of Medicine (Ophthalmology) at Fiji National University in 2024.



Dr Pius at the Regional Eye Centre in Solomon Islands.

## STELLA KOKOPU

Stella Kokopu was trained as an eye nurse by Dr John Szetu, Medical Director of The Foundation, and became one of the first nurses to work at the Regional Eye Centre in Solomon Islands. "There were only four of us," she remembers. "Sometimes we had to do operations until 12 o'clock at night."

She worked at the eye clinic until her retirement, but she still goes back to visit. "The passion for restoring sight is part of my life. Whenever I see people in the community who are blind, I feel sorry for them and their family. I take them to the eye clinic. Sometimes it's costly, but I have decided to take them."

On one occasion, Stella noticed a man shuffling along the side of the road and knew instantly that he was experiencing difficulties with sight. She brought him to the Regional Eye Centre for a consultation. "I love doing this," she said. "I know there's a way for them to see, and that is at the eye clinic."



Stella (left) with a patient from her community who is soon to get cataract surgery.



# STUDENT STORIES

## DR ALICE IRAFA

Dr Alice Irafa had to delay graduation from her eye care training because of the disruption of COVID-19 in Papua New Guinea. In partnership with the Madang Provincial Hospital, The Foundation worked to ensure that Dr Alice completed the prerequisite surgeries to become an ophthalmologist.

"They rescued me," she said. "They saw I needed help, and their help was tremendous. I could get a bit emotional talking about it because this is my passion. I believe it's a calling for me to be in this field because of the joy that I get when I encounter every patient that comes to me. You feel like you've done a lot to bring change to a person, their family, and the community."



Dr Alice conducts an eye exam at Port Moresby General Hospital.

## DR LAINE VAEANOVA

"Tuvalu did not have any eye doctors. If anyone has any eye problem, they just have to wait for the Outreach Team which usually comes once a year, sometimes not at all," Dr Laine Vaeanoa said.

This is the unfortunate reality for some Pacific island countries: there are few, if any, eye care clinicians. As a result, Tuvalu saw an unprecedented increase in the backlog of patients experiencing blindness and vision impairment during the COVID-19 pandemic. Dr Laine noticed this and decided to do something about it.

She first became interested in eye health when she met Laite, a Fijian who worked in Tuvalu as the only eye nurse. They became friends, and Laite encouraged Dr Laine to attend the Pacific Eye Care Society (PacEYES) Conference. PacEYES is a unique regional ophthalmic society dedicated to having a voice for eye health care providers in the Pacific. This uniqueness is due to PacEYES having members (eye doctors, eye nurses, ophthalmic technicians) that are representative of more than 10 Pacific island countries. "This was the first experience she had interacting with eye health professionals and she was inspired," Laite said.

Armed with the backlog data, Dr Laine petitioned the Tuvaluan Government to send her to study ophthalmology at Fiji National University, which partners with the Pacific Eye Institute to offer high quality ophthalmic qualifications. Not only did the government accept her proposal, but it also paid her student fees. In 2023, Dr Laine completed her Postgraduate Diploma in Ophthalmology, the first



Nurse Laite (left) and Dr Laine (right) at the PacEYES conference in Suva, Fiji.

stage of qualifying as an eye doctor. When she completes her Master of Medicine (Ophthalmology) in 2026, she will become the first eye doctor from Tuvalu.

"I have a lot of people to thank for believing in me," Dr Laine said. "From the leaders of the Tuvalu Department of Health who gave me a chance to pursue this career, to The Fred Hollows Foundation NZ for giving me the opportunity to study at the Pacific Eye Institute, to the coordinators at Fiji National University for accepting my application, and especially to my fellow eye care consultants for always being willing to share their skills and knowledge."



# GRADUATE IMPACT

A key component of our purpose is to end avoidable blindness and vision impairment in the Pacific by supporting the training of local doctors and mid-level health personnel (including nurses, health extension officers and clinical technicians) to specialise in eye care so that they can go on to provide high-quality and sustainable eye care services in their own country.

Graduates of training programmes supported by The Foundation go on to become employees of their country's ministry or department of health. The table on the right, which has been compiled from data that has been shared with us, shows services that have been delivered by the graduates independently of any direct support from The Foundation. These results are the long-term and ongoing impact of the training programmes that The Foundation supports.

Eye care services provided by The Foundation-supported graduates			
Outcome	Indicator	2023	2022
Increased eye care services provided	Number of consultations	20,307	19,585
	Number of surgeries	1,101	655



Attendees at the 2023 Pacific Eye Care Society (PacEYES) conference in Fiji.



# SPOTLIGHT ON OUR SUPPORTERS

## GISBORNE STUDENT RECEIVES HUMANITY AWARD

The annual The Fred Hollows Foundation NZ Humanity Awards recognise young Kiwis who, just like Fred, strive to make the world around them a better place.

This year Harry Newman from Motu School in the Gisborne region was named 2023 Fred Hollows NZ Junior Ambassador for his passion and environmental action.

Receiving the award was as special for the family as it was for Harry, who couldn't quite believe he'd won. "We are very proud and humbled really. Harry is a lovely little boy and it's amazing that he has been recognised in this way," says Harry's mum, Paula Newman.

Harry lives in a very rural and isolated spot near the Whinray Reserve - an ecological reserve for Kiwi. Harry recently helped release Kiwi hatchlings with the Department of Conservation and during Conservation Week he initiated a restoration of pathways in another bush reserve next to his school.



Harry with his Humanity Award certificate.

## THE POWER OF CONNECTION

Elizabeth Pindar, one of our generous supporters, has chosen to leave a gift to The Fred Hollows Foundation NZ in her Will because of the impact she knows it will have in the Pacific. While visiting her father in Solomon Islands in the early 1940's, she saw first-hand the difference sight can make in people's lives.

"One man I had the great pleasure in meeting was known as 'Doc John', who, to his great dismay, was no longer able to read his Bible as his sight had deteriorated," Elizabeth says.

"When I found out that The Foundation helped in those places I really wanted to join in and encourage others through what I can do. To know that people like 'Doc John' and the local villagers can get the care they need, from their own trained people, is a dream to them."



Elizabeth, one of The Fred Hollows Foundation NZ's generous supporters.



# SPOTLIGHT ON OUR SUPPORTERS

## CHANGING THE WAY EYE CARE IS DELIVERED IN TONGA

An eye screening van funded by one of our major donors, Pat Pettit, has enabled the eye care team in Tonga to provide more comprehensive eye care services.

When asked what motivated her to give, Pat said, "My sight is the sense which I most value - to see the smiles on the faces of my children and friends, to interact with my precious nine grandchildren and watch them growing, developing and achieving goals.

I have long admired the work achieved by The Fred Hollows Foundation NZ - providing much-needed facilities for the diagnosis and treatment of eye conditions. I feel honoured to be able to facilitate the provision of eye care to outlying areas of Tonga by funding a van for this purpose."

Between January and October 2023, the eye care van performed 5,413 eye consultations and screened 498 patients for diabetes eye disease.



The Tonga eye screening van, donated by Pat, one of our major donors.



Pat (in red) and her family.

## NEW ZEALAND GOVERNMENT

The Foundation has been working in partnership with the New Zealand Government for over 20 years, and they have played an important role in helping us strive towards our vision of a world in which no person is needlessly blind or vision impaired. The Ministry of Foreign Affairs and Trade is a key development partner who supports our Pacific eye health system strengthening programme through a five year Partnership Agreement that began in 2022. Together, we have made great strides towards ensuring people in the Pacific have access to quality eye care, and in 2023 this partnership supported the following key achievements:

- The Fiji Mobile Eye Clinic team conducted 8,535 consultations and 717 surgeries.

- The completion of the Vanuatu Rapid Assessment of Avoidable Blindness - a population-based eye health survey assessing the prevalence and causes of vision impairment and blindness among people aged 50 years and older.
- The support of 30 eye care students from across the region, of which 23 graduated in 2023 with a qualification in eye care. This includes 10 eye care students from Papua New Guinea, three from Samoa, three from Solomon Islands, three from Fiji, two from Timor Leste, one from Tuvalu and one from Vanuatu.

We would like to extend our heartfelt thanks to the New Zealand Ministry of Foreign Affairs and Trade for all their support throughout the years, and we look forward to continuing our successful relationship together as we work towards a world where no one is needlessly blind or vision impaired.



The Pacific Eye Institute's Mobile Eye Clinic.



# KEY EVENT

## STATE OF EYE HEALTH IN THE PACIFIC RESEARCH PROGRAMME LAUNCHED

Launched in February 2023, The Foundation's State of Eye Health Research Programme represents a comprehensive effort to strengthen eye health systems in the Pacific. Collaborating with the University of Auckland School of Optometry and Vision Science and the newly established Te Poutoko Ora a Kiwa (Centre for Global and Pacific Health), as well as Pacific Island governments, the New Zealand Government, and Ian Anderson Economics, the programme aims to provide the evidence needed for developing sustainable eye health policies. It focuses on the unique challenges faced by Pacific island countries in delivering healthcare, including geographical spread and resource allocation.

This five-year programme, divided into three phases, is central to addressing the social and economic impacts of vision loss in the face of rising non-communicable diseases (such as diabetes), ageing populations, and climate change impacts.

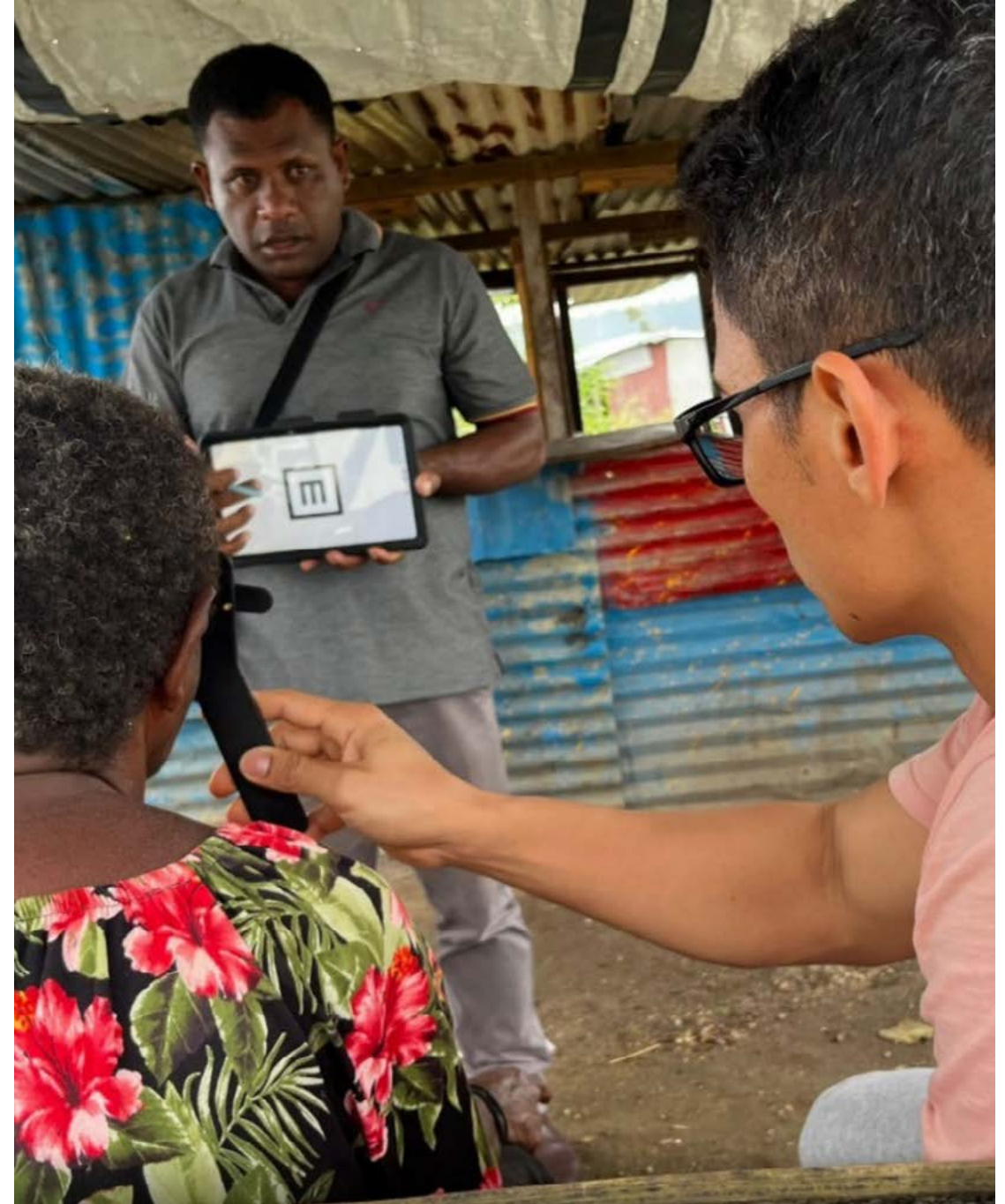
The Foundation's Chief Executive Officer, Dr Audrey Aumua, says, "Eye health is one area of public health that has remained under-resourced in the Pacific region. However, eye health leaders recognise that without increased focus on eye health now, and the development of sustainable policies and plans, Pacific island countries will face deepening socio-economic crises resulting from growing blindness and vision impairment. Our aim is for this research programme to help secure much-needed public funding for eye health and ensure ongoing monitoring and reporting on the state of eye health in the Pacific."

**By conducting this much-needed research, our intended outcomes are:**

**Eye health baselines are established across the Pacific**



**Pacific Island governments have the evidence they require for planning and financing their eye care programmes**



Dr Andronico Ly (right) and Nurse Lui (background) conduct a vision acuity test to collect data on avoidable blindness in Vanuatu.



# LOOKING FORWARD

Papua New Guinea (PNG) has one of the highest rates of avoidable blindness and vision impairment in the world, and the highest in the Pacific. Deteriorating health infrastructure, limited availability of medical supplies, and insufficient health workers are significant ongoing challenges to the delivery of basic eye health services. PNG currently has 12 active eye doctors for a population of approximately 10 million people, and dozens more are needed to respond to these enormous eye care challenges.

Looking forward, The Foundation is working with partners to build a sustainable eye care workforce, deliver quality eye care services and foster strong national and regional eye health leadership, coordination and planning. Central to achieving these outcomes is the construction of the PNG Centre for Eye Health which will provide quality training and on-going support for more eye doctors and nurses, and specialised eye care services alongside Port Moresby General Hospital and the University of Papua New Guinea. The Centre for Eye Health will work in close partnership with PNG's 22 provincial health authorities to support the strengthening of eye health services nationwide by increasing the eye care workforce throughout the provinces.

2023 saw substantial funding for the project pledged by the New Zealand Government through the Ministry of Foreign Affairs and Trade, The Fred Hollows Foundation NZ and The Fred Hollows Foundation in Australia. Following this, in consultation with PNG stakeholders, work has now commenced on the detailed design of the Centre for Eye Health, with construction scheduled to commence in late 2024 and completion in 2026.



Operating Theatre.



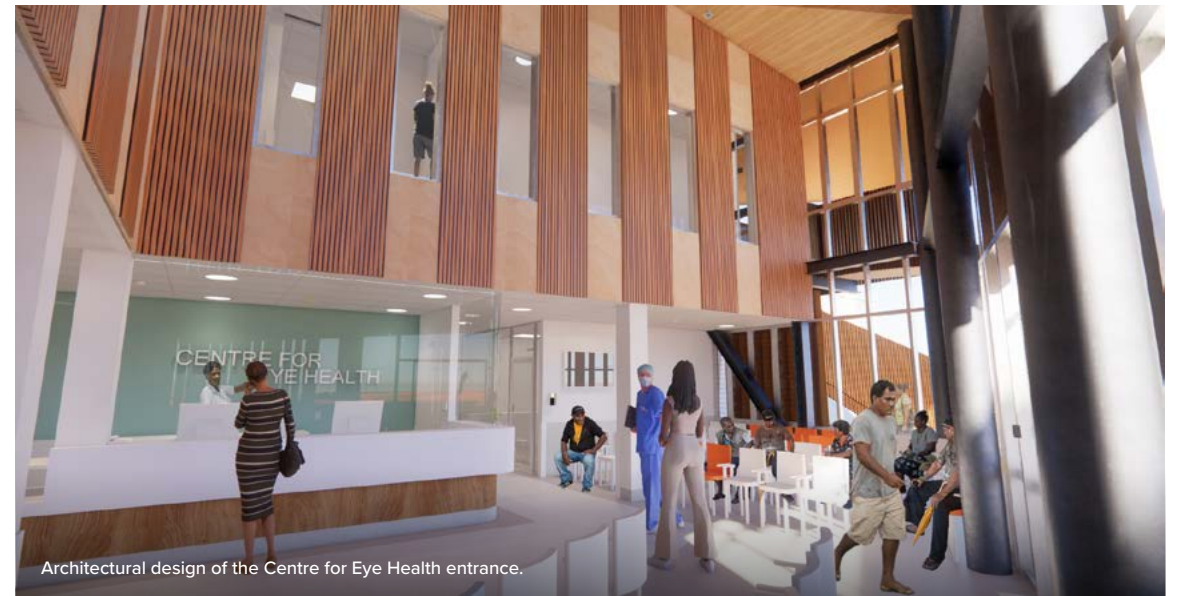
Classroom.



Peri-operative.



Architectural design of the Centre for Eye Health exterior.



Architectural design of the Centre for Eye Health entrance.





# 2023 CONSOLIDATED GENERAL PURPOSE FINANCIAL REPORT





# STATEMENT OF COMPLIANCE AND RESPONSIBILITY

## FOR THE 12 MONTHS ENDED 31 DECEMBER 2023

This Performance Report reflects operations for the year ended 31 December 2023 for the Consolidated Group of The Fred Hollows Foundation NZ (the Group). The Group is required to report under the Public Benefit Entity Standards Reduced Disclosure Regime (PBE Standards RDR) as a Tier 2 entity (having annual operating expenses greater than \$2 million and less than \$30 million), with specific notes and disclosures required.

The Board accepts responsibility for the preparation of the annual Consolidated General Purpose Financial Report and the judgements used therein.

Management (including the Chief Executive Officer and others directed by the Board) accepts responsibility for establishing and maintaining policies and procedures and systems of internal controls designed to provide reasonable assurance as to the integrity and reliability of the Group's financial reporting.

It is the opinion of the Board and Management that the annual Consolidated General Purpose Financial Report which comprises the consolidated statement of financial position as at 31 December 2023, the consolidated statement of service performance, consolidated statement of comprehensive revenue and expenses, consolidated statement of changes in net assets/equity, consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies for the financial year ended 31 December 2023 fairly reflect the service performance, financial position, operations and cash flows of the Group.

The Group's 2023 Performance Report is authorised for issue by the Board.

**Craig Fisher**  
Board Chair



Signature of Chair

**10 / 05 / 2024**

Date

# AUDITOR'S REPORT

## INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF THE FRED HOLLOWES FOUNDATION (NZ)

### OPINION

We have audited the Performance Report of The Fred Hollows Foundation (NZ) ('The Foundation') and its controlled entities (together, 'the Group'), which comprise the consolidated statement of service performance on pages **28 to 36** and the consolidated financial statements on pages **37 to 52**. The complete set of consolidated financial statements comprise the consolidated statement of financial position as at 31 December 2023, the consolidated statement of comprehensive revenue and expenses, consolidated statement of changes in net assets/ equity, consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion the accompanying performance report presents fairly, in all material respects:

- the consolidated financial position of the Group as at 31 December 2023, and its consolidated financial performance, and its consolidated cash flows for the year then ended; and
- the consolidated service performance for the year ended 31 December 2023 in accordance with the Group's service performance criteria

in accordance with Public Benefit Entity Standards Reduced Disclosure Regime ('PBE Standards RDR') issued by the New Zealand Accounting Standards Board.

### BASIS FOR OPINION

We conducted our audit of the consolidated financial statements in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)) and the audit of the consolidated statement of service performance in accordance with the ISAs (NZ) and New Zealand Auditing Standard (NZ AS) 1 *The Audit of Service Performance Information (NZ)*. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Performance Report section of our report. We are independent of the Group in accordance with Professional and Ethical Standard 1 *International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand)* issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor, we have no relationship with, or interests in, The Foundation or any of its controlled entities.

### OTHER INFORMATION

The Board of Trustees are responsible for the other information. The other information obtained at the date of this auditor's report is information contained in the performance report but does not include the consolidated statement of service performance and the consolidated financial statements and our auditor's report thereon.

Our opinion on the consolidated statement of service performance and the consolidated financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon.

In connection with our audit of the consolidated statement of service performance and consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated statement of service performance and the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



## TRUSTEES' RESPONSIBILITIES FOR THE PERFORMANCE REPORT

Those charged with governance are responsible on behalf of the Group for:

- (a) the preparation and fair presentation of the consolidated statement of service performance and the consolidated financial statements in accordance with PBE Standards RDR issued by the New Zealand Accounting Standards Board;
- (b) service performance criteria that are suitable in order to prepare service performance information in accordance with PBE Standards RDR; and
- (c) such internal control as those charged with governance determine is necessary to enable the preparation of the consolidated statement of service performance and the consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the performance report, those charged with governance are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless those charged with governance either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

## AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE PERFORMANCE REPORT

Our objectives are to obtain reasonable assurance about whether the consolidated statement of service performance and the consolidated financial statements as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and NZ AS 1 will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate or collectively, they could reasonably be expected to influence the decisions of users taken on the basis of this performance report.

A further description of the auditor's responsibilities for the audit of the performance report is located at the XRB's website at

<https://www.xrb.govt.nz/standards/assurance-standards/auditors-responsibilities/audit-report-13/>

This description forms part of our auditor's report.

## WHO WE REPORT TO

This report is made solely to The Foundation's Board of Trustees, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than The Foundation and The Foundation's Board of Trustees, as a body, for our audit work, for this report or for the opinions we have formed.

*BDO Auckland*

**BDO Auckland**  
Auckland, New Zealand

10 / 05 / 2024

Date

# CONSOLIDATED STATEMENT OF SERVICE PERFORMANCE

## OUR VISION

A world in which no person is needlessly blind or vision impaired.

## OUR PURPOSE

We work to end avoidable blindness and vision impairment in the Pacific;

We advocate for the right of all people to high-quality and affordable eye care; and

We strive for eye care to be locally-led and accessible to all. In doing this we continue Fred's legacy.

## OUR STRATEGY

Our 10-year strategy guides our ongoing collaborative work with Pacific governments and stakeholders as they continue to determine, lead, and strengthen their own sustainable and resilient quality eye health systems. *Our Strategy* has been developed to chart our voyage with Pacific island countries. We support our partners' ongoing efforts to strengthen and integrate eye health within overall health systems.

### OUR SHARED GOAL WITH OUR PARTNERS

Pacific people are benefitting from their own sustainable and resilient quality eye health systems.

## OUR KEY FOCUS AREAS

### KEY FOCUS AREA 1

Support Eye Health System Strengthening

### KEY FOCUS AREA 2

Support Eye Health Workforce Development

### KEY FOCUS AREA 3

Strengthen Pacific Eye Health Governance Capacity

### KEY FOCUS AREA 4

Evolve The Fred Hollows Foundation NZ

## OUR REGIONAL PROGRAMMES FRAMEWORK

### LONG-TERM OUTCOME 1

Workforce training and academic support

### LONG-TERM OUTCOME 2

Service delivery and universal access

### LONG-TERM OUTCOME 3

Eye Health Information, Planning and Policy

Note: Our Key Focus Areas replace our four Pillars which we previously reported on in prior years.



## OUR PROGRESS

2023 was officially the first year of *Our Strategy* implementation. Some key progress highlights towards our Key Focus Areas (KFAs) Ambitions are shown following.



Paul can return to working in his garden after his cataract surgery at the Regional Eye Centre in Solomon Islands.

### KEY FOCUS AREA 1

## Support Eye Health System Strengthening

#### AMBITION:

**Pacific island countries have strong nationally integrated eye health systems.**

#### MILESTONE:

**There is stronger leadership and governance in Pacific island countries to drive and sustain eye health system strengthening.**

In 2023 The Foundation invested funds into eye health system strengthening activities. This included support to our co-managed clinic teams to deliver 61,532 eye health consultations, 4,691 eye surgeries and 132 eye care outreaches. These outreaches not only enabled eye care services to be delivered to communities outside of urban centres who otherwise wouldn't have access, but also provided valuable clinical experience for students and clinicians.

For Tuvalu and Nauru, consultations with their respective ministries of health highlighted the need for scheduled regional outreaches and targeted workforce development support to strengthen accessibility of quality eye care services, which The Foundation is committed to supporting as needed.

Clinical governance is key to the establishment and maintenance of quality standards and compliance in eye health to support quality outcomes. We continued to provide technical support for partners to meet global standards including for cataract surgical outcomes. We also continued to support the tracking of patients' experiences in our co-managed clinics to enable improvements to be made towards greater integrated people-centred eye care.

As part of our State of Eye Health research programme, in 2023 we supported a Rapid Assessment of Avoidable blindness (RAAB) survey in Vanuatu which will provide vital data and evidence for the Vanuatu Ministry of Health on their national prevalence rates of blindness and vision impairment. This information is crucial for national eye health planning and policy development, as well as increased financing for eye care. Further RAABs in other Pacific countries are scheduled for 2024. In 2023 research was also progressed utilising the WHO Guide for Action Tools, to help countries to understand the strengths and gaps within their eye health systems to drive further action. The Foundation's Data Strengthening Plan, developed in 2023, will also lead to further improvements in eye health data collection and reporting, increasing accessibility and integration of important eye health information.

The ongoing focus of supporting countries with long-term national eye health prioritisation and planning has contributed to the drafting of long-term National Eye Health Plans in Fiji, Papua New Guinea (PNG) and Samoa.

This has involved multistakeholder workshops where eye health leaders advocated for better eye care in their country and took practical steps towards strengthened eye care services. Endorsement of these plans is essential for the development of budgets to support implementation. These plans will also enable The Foundation and other eye health stakeholders to provide tailored support to Pacific island countries, fully aligned to national priorities.

In 2023, we supported our ministry of health partners in Solomon Islands and PNG with the establishment of national eye care coordinator positions, whose roles are to lead and coordinate eye health planning, drive stakeholder collaboration, and advocate for greater support and financing for eye health. We will continue to support the establishment of national eye care coordinators in other Pacific island countries (PICs).

A significant undertaking for The Foundation is the PNG Centre for Eye Health (CfEH) project, which is a key component of the PNG eye health system strengthening programme. The planned CfEH in Port Moresby has been designed through a locally led consultative process and will enable training and significant expansion of the eye health workforce, which is critical to increasing access to quality eye care countrywide for the many Papua New Guineans who currently lack this essential service. The design planning for the CfEH progressed well in 2023 and is currently on track to proceed into its final stage which will see the construction of the building commence in late 2024.

## KEY FOCUS AREA 2

### Support Eye Health Workforce Development

#### AMBITION:

Pacific island countries have a competent, quality and sustainable eye care workforce.

#### MILESTONES:

National eye health workforce needs are integrated into national health planning in accordance with Universal Health Coverage.

Pacific island countries have an increasingly sustainable competent eye health workforce.

At the heart of our work and ethos of Professor Fred Hollows, is education and training. In 2023, we signed a new five-year agreement with Divine Word University in PNG for the further development of training for eye nurses through the Advanced Diploma in Eye Care programme. The focus of our long-term partnerships with universities in PNG and Fiji is to ensure qualifications are of high-quality and sustainable, to enable the continued training of the Pacific workforce.

In 2023, 23 students from six PICs graduated and to date, The Foundation has supported the training of 372 eye doctors and nurses across 14 PICs and Timor-Leste. Training and supporting Pacific eye care clinicians is critical to building a sustainable and quality eye care workforce that can address the eye health needs of all people in the Pacific.

It is also increasingly important as eye care needs are increasing globally as well as in the Pacific, including due to rising rates of noncommunicable diseases and aging populations.

The Foundation's post-graduate support includes providing equipment and consumables, supporting continuous professional development and providing tailored eye health mentoring. In 2023 246 attendees from 10 PICs and Timor-Leste received mentoring support and 44 individual visits were conducted to clinicians in seven countries.

To further provide trainee eye doctors and nurses opportunities to practice and perfect their clinical skills, national and regional outreaches were conducted which involved qualified and experienced Pacific eye doctors and nurses providing clinical supervision. In addition, The Foundation supported a range of sub-speciality (specialised) training for eye doctors based at the Pacific Eye Institute in Fiji.

We continue to provide support to the Pacific Eye Care Society (PacEYES) which is the peak body for Pacific eye care workers and help to grow their leadership and advocacy efforts in being the voice for the Pacific's eye care workforce. The 2023 PacEYES conference brought a record number of eye care clinicians and stakeholders from across 13 countries in Oceania for the first time since the COVID-19 pandemic and enabled joint planning and shared learning.

In Kiribati, PNG, Samoa, Solomon Islands and Tonga, the delivery of Advanced Refraction and Low Vision short courses have provided 15 nurses from across the region with increased skills in identifying and treating refractive error. It is imperative that these targeted specialised trainings are continued, not only to lift the standard of competencies and practice amongst the eye care workforce, but also to build recognition and acknowledgement of their work and provide rehabilitation support for people with low vision.



World Sight Day festivities in Papua New Guinea.



### KEY FOCUS AREA 3

## Strengthen Pacific Eye Health Governance Capacity

#### AMBITION:

Eye health systems are determined, governed, and managed by national partners.

#### MILESTONE:

Papua New Guinea (Madang Eye Clinic; Centre for Eye Health), Fiji (Pacific Eye Institute), and Solomon Islands (Regional Eye Centre), have nationally determined and led governance modalities driving funding and resourcing, advocacy, and strategic dialogue for their national eye health systems.

In 2023 we commissioned two governance feasibility studies for The Foundation's managed clinics in PNG and Fiji. The PNG study resulted in the recommendation of four governance options that The Foundation, Government of PNG, University of Papua New Guinea, and key partners will need to consider in 2024. The Fiji governance feasibility study has been scheduled to commence in the first quarter of 2024.

### KEY FOCUS AREA 4

## Evolve The Fred Hollows Foundation NZ

#### AMBITION:

The Foundation evolves its capability as a partner supporting Pacific national and regional partner's aspirations to strengthen sustainable eye health systems.

#### MILESTONES:

The Foundation is adapting based on country and regional capabilities and context.

A Sustainable Funding and Resourcing Strategy is driving sufficient and diversified resources to enable Our Strategy.

The Foundation invested in building the capability of Pacific staff, as well as establishing new roles in Fiji, PNG and Solomon Islands informed by PICs' eye health system needs. As an organisation, we continue to grow our capabilities to support nationally driven eye health system strengthening.

The Foundation continues to reflect on and improve its systems and processes so they are agile and responsive, and to also strengthen policy frameworks. For example, the Child and Youth Safeguarding Policy and the Prevention of Sexual Exploitation, Abuse and Harassment Policy were developed in response to the commitment to gender equality, disability, and social inclusion.

The Foundation also developed a Guide to Storytelling with Authenticity and Purpose, which is a tool to guide development and sharing of stories in a dignified way that aligns with The Foundation's values.

In 2023, The Foundation developed and piloted its Partnership Approach which is informed by its 20 years of building partnerships in the Pacific and informed by the priorities of *Our Strategy*. Guided by the Partnership Approach, The Foundation signed a new five-year Partnership Agreement with the Samoa Ministry of Health, as well as partnership agreement extensions with the governments of Fiji and Tonga and are in the process of signing agreement extensions with Kiribati, PNG and Vanuatu. In Fiji, our tripartite Partnership Agreement with the Fiji Ministry of Health and Medical Services and Fiji National University is currently within the government system for final approval.

The Foundation continued to advocate for the elevation of eye health in the Pacific and attended and/or presented at the Pacific Health Ministers, Pacific Heads of Health, Pacific Directors of Clinical Services, and Pacific Heads of Nursing and Midwifery meetings, as well as the Pasifika Medical Association conference.



Jyoti holds her son after he underwent two successful cataract surgeries in three days.

## OUR REGIONAL PROGRAMMES FRAMEWORK

In 2023, in collaboration with our Pacific partners, we redeveloped our Regional Programmes Framework to support the implementation of *Our Strategy*. The Regional Programmes Framework is how we operationalise *Our Strategy*.

The Regional Programmes Framework comprises three long-term outcomes focused on:

- (1) training and workforce support;
- (2) eye care service delivery and universal access to service; and
- (3) eye health information, planning and policy.

Our KFAs and Long-term Outcomes are multi-dimensional.

Although the Regional Programmes Framework has been redeveloped, the activities have not changed, and we remain committed to delivering quality programming in partnership with Pacific ministries of health, academic institutions, and other Pacific eye health stakeholders.

The Regional Programmes Framework focuses on training and workforce support, national planning, coordination, leadership, research and enabling equitable access to eye care which are essential for achieving *Our Strategy*. We measure our impact by the achievement of targets for the following:

- long-term outcomes (10 years);
- medium-term outcomes (5+ years);
- short-term outcomes (2-5 years); and
- outputs/indicative activities (annually).

We have reported our progress in the three key long-term outcome areas as shown in the tables on pages [33 to 35](#).

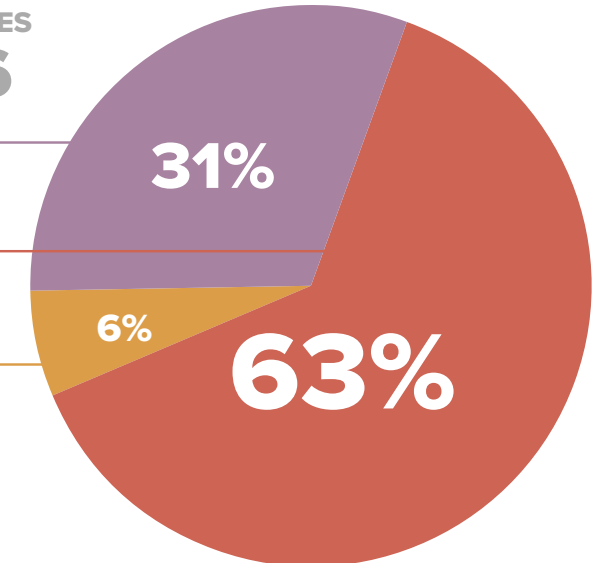
## PROGRAMME EXPENSES

2023 PROGRAMME EXPENSES  
**\$10,935,796**

**LONG-TERM OUTCOME 1**  
Workforce training and academic support

**LONG-TERM OUTCOME 2**  
Service delivery and universal access

**LONG-TERM OUTCOME 3**  
Eye health information, planning and policy

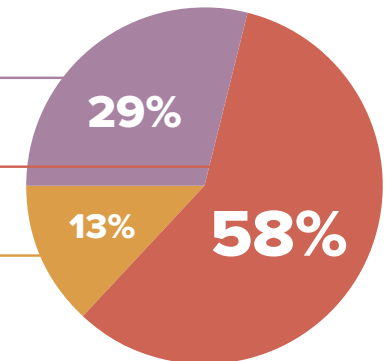


2022 PROGRAMME EXPENSES  
**\$10,401,618**

**LONG-TERM OUTCOME 1**  
Workforce training and academic support

**LONG-TERM OUTCOME 2**  
Service delivery and universal access

**LONG-TERM OUTCOME 3**  
Eye health information, planning and policy





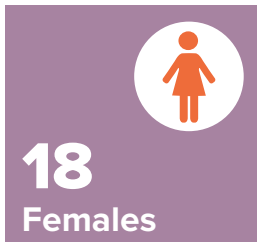
## LONG-TERM OUTCOME 1

**There is a quality and representative eye care workforce able to meet increasing eye care needs across the Pacific**

*(Previously Pillar 2: Train and Support the Regional Eye Care Workforce)*

**Long-term Outcome 1** focuses on training eye doctors and nurses and providing continuous professional development and support. Training and supporting Pacific eye doctors and nurses are critical to building up a sustainable and quality eye care workforce in the region that can address the eye health needs of their populations. Establishing a strong and quality workforce is increasingly important as the aging population in the Pacific is growing, creating a greater need for cataract surgeries; the need for spectacles also continues to grow; and with the ongoing rise of non-communicable diseases, there is an increasing need for diabetic eye disease services.

The following table presents the results from Long-term Outcome 1, which demonstrates that a range of workforce training and support activities were delivered across the region in 2023, engaging a large number of eye doctors and nurses in upskilling and professional support. Of note, 30 eye doctors and nurses were enrolled in academic training courses, and although not all students graduated this year due to challenging or shifting circumstances, support will be provided to ensure that these students complete their qualifications next year.



SHORT-TERM OUTCOME / OUTPUT	INDICATOR	ACTUAL 2023	TARGET 2023	ACTUAL 2022	TARGET 2022
<b>Outcome 1.1.</b> There are more graduates in the Pacific with eye care qualifications	Number of doctors and eye nurses that have graduated with a PGDO/ MMed/PGDEC/ADEC qualification (previously 2.1.1.)	23 (18F, 5M)	28 (22F, 6M)	29 (17F, 12M)	29 (17F, 12M)
<b>Output 1.2.</b> The eye care workforce has received more training and upskilling	Number of eye care workforce attendees receiving training and upskilling support (previously 2.3.3.)	246	222	259	147
<b>Output 1.1.1.</b> Provide assistance across the region to enrol students in eye care courses and support them to complete studies	Number of doctors and eye nurses enrolled in PGDO/MMed/PGDEC/ADEC qualifications (previously 2.2.1. and 2.2.2.)	30 (24F, 6M)	31 (25F, 6M)	N/A	N/A
	Number of doctors and mid-level personnel enrolled in PGDO/MMed/PGDEC/ADEC programmes that the Group has provided scholarships for (previously part of 2.2.1.)	N/A	N/A	33 (i) (19F, 14M)	33 (i) (19F, 14M)
	Number of doctors enrolled in PGDO/MMed programmes that the Group has provided support for (previously part of 2.2.2.)	N/A	N/A	4 (i) (2F, 2M)	4 (i) (2F, 2M)
	Number of doctors and mid-level personnel visited by Pacific-based mentor clinicians for one-on-one support and sub-speciality upskilling opportunities (previously 2.3.1.)	N/A	N/A	35 (ii) 0 doctors 35 mid-level personnel	26 (ii) 5 doctors 21 mid-level personnel
	Number of doctors receiving remote support by Pacific-based mentor clinicians (previously 2.3.2.)	N/A	N/A	12 (ii) (8F, 4M)	15 (ii) (9F, 6M)

### Notes:

(i) The indicators 2.2.1. & 2.2.2. were revised in 2023 and merged as one indicator 'Number of doctors and eye nurses enrolled in PGDO/ MMed/PGDEC/ADEC qualifications. Doctor training: PGDO = Postgraduate Diploma in Ophthalmology (one year). MMed = Master of Medicine (Ophthalmology) (three years). Nurse training: PGDEC = Postgraduate Diploma in Eye Care (one year in Fiji) or ADEC = Advanced Diploma in Eye Care (one year in PNG).

(ii) The indicators 2.3.1. & 2.3.2. were discontinued to align with and reflect the progress of the Regional Programmes Framework.

## LONG-TERM OUTCOME 2

**People across the Pacific are better able to access inclusive quality eye care where and when it is needed**

*(Previously Pillar 1: Restore and Preserve Sight)*

**Long-term Outcome 2** focuses on supporting our Pacific ministry of health partners to deliver quality eye care services across the region. All activities in this outcome area are linked to training eye care clinicians, as providing eye care services gives trainee eye doctors and nurses opportunities to practice and perfect their skills. For instance, national and regional outreaches involve qualified and experienced Pacific eye doctors and nurses working alongside and overseeing trainee eye doctors and nurses who perform a range of services, including eye examinations, screenings for diabetic retinopathy, and surgeries. In addition, equipment is provided to ensure that eye doctors and nurses have the tools they require to study ophthalmology and deliver eye care services.

The following table present results from Long-term Outcome 2, which shows a reduction in service delivery activities in 2023. Targets set for 2023 were based on outcomes achieved in 2022. However, unlike 2022 when there was a focus on addressing patient backlogs caused by COVID-19 and which resulted in high workloads to remove waiting lists, these backlogs eased in 2023 and our programme refocused on workforce support and training activities thereby significantly reducing the consultations and surgeries.

### OUTREACH LOCATIONS

**70** Fiji

**24** Papua New Guinea

**2** Samoa

**13** Solomon Island

**23** Tonga

**132** Total

### EYE CARE SERVICES



**61,532**  
Consultations



**4,691**  
Surgeries

SHORT-TERM OUTCOME / OUTPUT	INDICATOR	ACTUAL 2023	TARGET 2023	ACTUAL 2022	TARGET 2022
<b>Outcome 2.2.</b> More people are accessing quality eye care	Number of eye consultations supported through outreach and main clinic services (previously 1.1.1.)	61,532	73,050	59,937	42,150
	Number of eye surgeries supported through outreach and main clinic services (previously 1.1.2.)	4,691	5,100	5,432	2,100
	Number of Pacific and national outreach visits supported (previously 1.3.1.)	132	132	118	105
	Number of diabetes eye disease screenings conducted through FHFNZ Group and Workforce Support (previously 1.1.3.)	N/A	N/A	4,348 (i)	9,600 (ii)
	Number of treatments for diabetes eye disease performed through FHFNZ Group and Workforce Support (previously 1.1.4.)	N/A	N/A	1,729 (i)	2,055 (i)
	Number of spectacles dispensed through FHFNZ Group and Workforce Support (previously 1.1.5.)	N/A	N/A	8,646 (i)	8,875 (i)
<b>Output 2.1.1.</b> Support procurement or repairs of equipment & consumables	Value of ophthalmic equipment items purchased through FHFNZ Group and Workforce Support (previously 1.2.1.)	\$623,642	\$383,589	\$1,286,168	\$861,711
	Number of spectacles and sunglasses supplied to eye clinics via donation and procurement support (previously 1.2.2.)	N/A	N/A	15,634 (i)	16,400 (i)
<b>Output 2.2.2.</b> Provide support to increase the quality, quantity & variety of eye care services delivered	Number of clinical governance audits, workshops & meetings across the Pacific region	11 (ii)	10 (ii)	N/A	N/A

#### Notes:

- (i) The indicators 1.1.3., 1.1.4., 1.1.5. & 1.2.2. were discontinued to allow for new indicators to be established in 2023 to align with and reflect the progress of the Regional Programmes Framework.
- (ii) Output 2.2.2. is a new indicator established in 2023 to align with and reflect the progress of the Regional Programmes Framework.



## LONG-TERM OUTCOME 3

### Eye care plans are inclusive and integrated into national health policy, plans and budgets

(Previously Pillar 3: Strengthen Local Health Systems and Pillar 4: Drive Innovation and Research)

Long-term Outcome 3 delivers activities that support the strengthening of the eye health system through improved eye health planning, coordination, and policies. Supporting Pacific eye health leadership nationally and regionally is also critical to establishing sustainable eye health systems in the Pacific and is a key focus of Long Term Outcome 3 activities. Focus areas under this outcome include supporting the establishment of national eye coordinators who lead and coordinate country eye health planning, drive stakeholder collaboration, and advocate for greater support and financing for national eye health programming. Supporting national and regional stakeholder workshops and conferences are therefore effective in enabling good coordination and planning across the region.

Research plays a significant role in supporting Pacific countries as they develop eye health plans and policies. Research activities delivered in 2023 include the Rapid Assessment of Avoidable Blindness (RAAB) survey (a World Health Organization (WHO) methodology) in Vanuatu, which will provide the government with vital information on the prevalence of blindness and vision impairment in the country and support national-level planning and budgeting for eye health.

6

Research projects



2

National Eye Care Coordinators



In addition, research was also progressed on the WHO Guide for Action Tools, which help countries to understand the strengths and gaps within their eye health systems, and act as a manual for eye health planners and stakeholders. The WHO Guide outlines strategies and approaches that provide practical, step-by-step support to countries in the planning, implementation, and monitoring of integrated people-centred eye care programmes. The following table presents results from Long-term Outcome 3 activities, demonstrating good progress across all activities. Some research projects span multiple years.

SHORT-TERM OUTCOME / OUTPUT	INDICATOR	ACTUAL 2023	TARGET 2023	ACTUAL 2022	TARGET 2022
Support for health care workforce training in primary eye care awareness (previously Outcome 3.1.)	Number of primary level clinicians trained to recognise and refer diabetes patients for eye care (previously 3.1.1.)	N/A	N/A	49 (i)	70 (i)
	Number of community health workers and community members trained in primary eye care through awareness workshops (previously 3.1.2.)	N/A	N/A	44 (i)	150 (i)
<b>Outcome 3.1.</b> There is more regional eye health advocacy, leadership and coordination	Number of countries that have been supported to establish national eye care coordination and/or planning capacity	2 countries with Eye Care Coordinators (2 commenced in 2023) (ii)	3 countries with Eye Care Coordinators (ii)	N/A	N/A
<b>Output 3.2.2.</b> Support national eye health coordination capacity to enable stronger national eye care advocacy, coordination and partnership	Number of countries that have been supported with multi-stakeholder eye health country workshops and/or planning activities	5 countries (ii)	5 countries (ii)	N/A	N/A
<b>Outcome 3.3.</b> Decision-makers have more quality eye health and Gender Equity, Diversity and Social Inclusion (GEDSI) information and innovations available to them	Number of eye health research or innovation projects that are being conducted with Group support (previously 4.1.1., 4.1.2., 4.2.1., 4.2.2., and 4.2.3.)	6 projects (iii)	5 projects (iii)	7 projects	N/A

#### Notes:

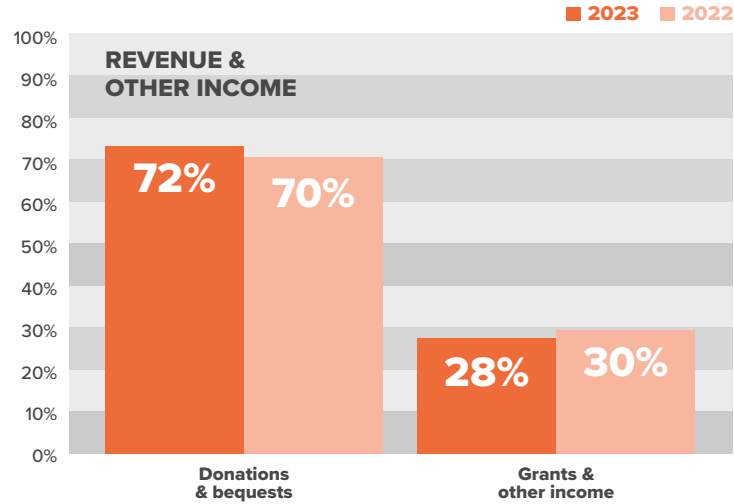
- (i) The indicators 3.1.1. and 3.1.2. were discontinued and new indicators were established in 2023 to align with and reflect the progress of the Regional Programmes Framework.
- (ii) Short Term Outcome 3.1. and Output 3.2.2. are new indicators that were established in 2023 to align with and reflect the progress of the Regional Programmes Framework.
- (iii) The indicators 4.1.1., 4.1.2., 4.2.1., 4.2.2., and 4.2.3. were amalgamated into one Outcome 3.3. to align with and reflect the progress of the Regional Programmes Framework.

## FUNDS SOURCE AND DESTINATION

### WHERE THE MONEY CAME FROM

Total 2023 revenue and other income  
**\$16,850,738**

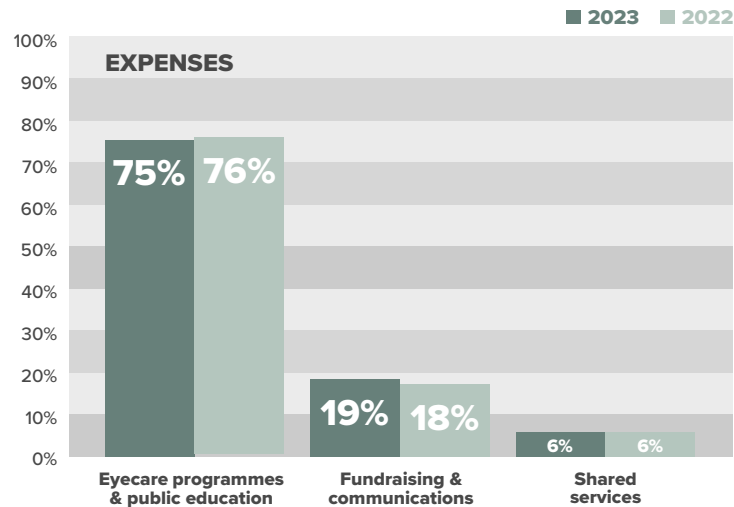
Total 2022 revenue and other income  
**\$13,175,964**



### WHERE THE MONEY WENT

Total 2023 expenses  
**\$16,390,171**

Total 2022 expenses  
**\$15,329,904**



A busy day at the Regional Eye Centre in Solomon Islands.



# CONSOLIDATED STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSES

for the 12 months ended  
31 December 2023



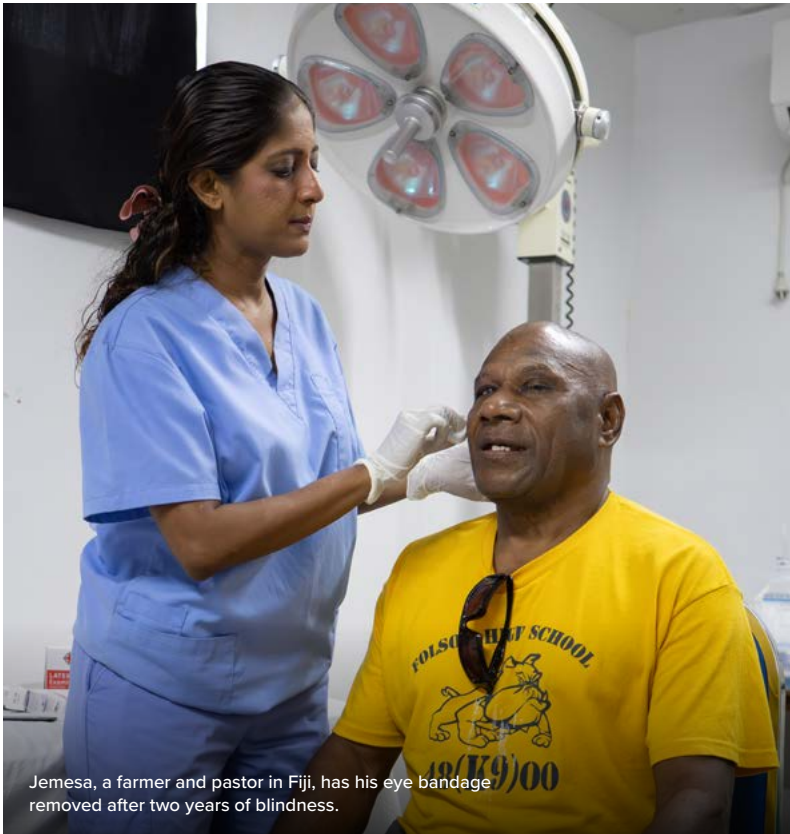
Dr Sudesh Subedi gives a lecture to ophthalmology students at the University of Papua New Guinea.

	Note	2023 \$	2022 \$
<b>Revenue</b>			
Revenue from Exchange Transactions		173,148	127,441
Revenue from Non-Exchange Transactions	5.1	15,572,455	13,591,593
<b>Total Revenue</b>		<b>15,745,603</b>	<b>13,719,034</b>
<b>Less Cost of Goods Sold</b>			
Cost of Spectacles, Medical Supplies and Gift of Sight Products - Exchange Transactions		72,282	56,345
<b>Total Cost of Goods Sold</b>		<b>72,282</b>	<b>56,345</b>
<b>Gross Surplus</b>		<b>15,673,321</b>	<b>13,662,689</b>
<b>Less Other Expenses</b>			
Engagement Expenses	6	4,301,791	4,017,346
Programme Expenses	7	10,935,796	10,401,618
Shared Services Expenses	8	989,994	872,625
<b>Total Other Expenses</b>		<b>16,227,581</b>	<b>15,291,589</b>
<b>Total Deficit before Net Finance Income</b>		<b>(554,259)</b>	<b>(1,628,900)</b>
<b>Net Finance Income/(Loss)</b>			
Finance Income/(Loss)	10	1,105,135	(543,070)
Less Finance Expenses		37,378	35,474
<b>Total Net Finance Income/(Loss)</b>		<b>1,067,757</b>	<b>(578,544)</b>
<b>Total Surplus/(Deficit) for the Year</b>		<b>513,498</b>	<b>(2,207,444)</b>
<b>Other Comprehensive Revenue and Expenses</b>			
Exchange Differences in Translation of Foreign Operations		(52,931)	53,504
<b>Total Comprehensive Revenue and Expenses for the year</b>		<b>460,567</b>	<b>(2,153,940)</b>

The above consolidated statement of comprehensive revenue and expenses should be read in conjunction with the notes on [pages 41 to 52](#).

# CONSOLIDATED STATEMENT OF CHANGES IN NET ASSETS/EQUITY

for the 12 months ended  
31 December 2023



Jemesa, a farmer and pastor in Fiji, has his eye bandage removed after two years of blindness.

Note	Accumulated Comprehensive Revenue and Expenses \$	Contingency Reserve \$	Foreign Currency Translation Reserve \$	Total Net Assets/Equity \$
<b>Opening Balance 1 January 2022</b>	7,187,004	7,034,942	(11,858)	14,210,088
Total Comprehensive Revenue and Expenses for 2022	(2,207,444)	-	53,504	(2,153,940)
Transfer to Contingency Reserve	714,307	(714,307)	-	-
<b>Closing Net Assets/Equity 31 December 2022</b>	<b>5,693,867</b>	<b>6,320,635</b>	<b>41,646</b>	<b>12,056,148</b>
<b>Opening Balance 1 January 2023</b>	5,693,867	6,320,635	41,646	12,056,148
Total Comprehensive Revenue and Expenses for 2023	513,498	-	(52,931)	460,567
Transfer to Contingency Reserve	(179,365)	179,365	-	-
<b>Closing Net Assets/Equity 31 December 2023</b>	<b>6,028,000</b>	<b>6,500,000</b>	<b>(11,285)</b>	<b>12,516,715</b>

The above consolidated statement of changes in net assets/equity should be read in conjunction with the notes on [pages 41 to 52](#).



# CONSOLIDATED STATEMENT OF FINANCIAL POSITION

as at 31 December 2023



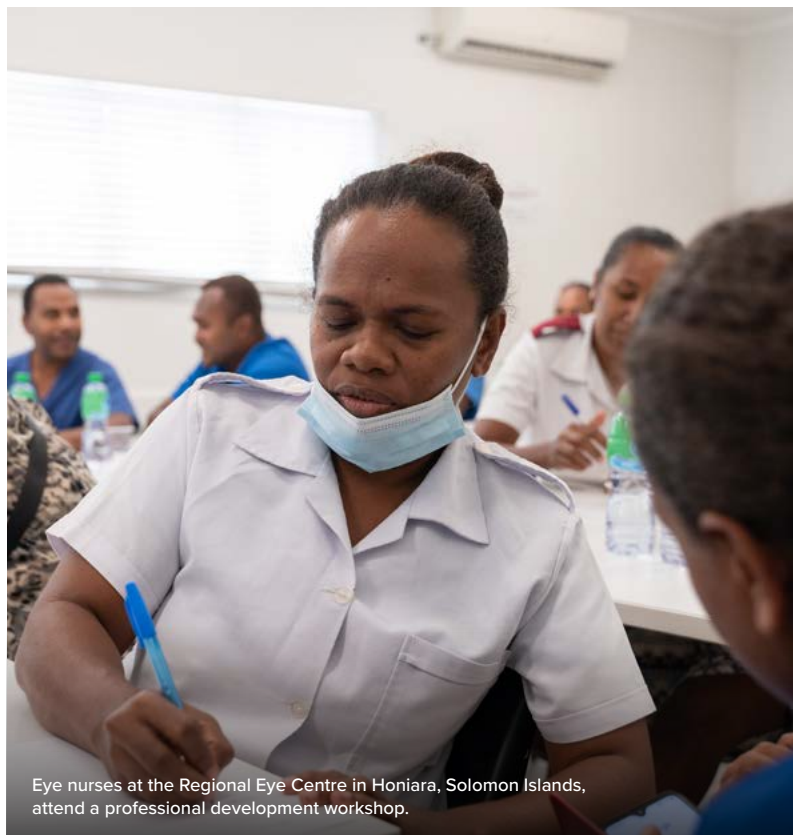
Salome can see again after receiving cataract surgeries on both eyes at the Regional Eye Centre in Honiara, Solomon Islands.

	Note	2023 \$	2022 \$
<b>Current Assets</b>			
Cash and Cash Equivalents	11	3,202,570	4,185,382
Goods and Services Tax Receivable		226,243	231,726
Inventory and Goods in Transit	13	694,342	506,417
Prepayments from Exchange Transactions	14	340,122	433,510
Receivables from Exchange Transactions		52,158	65,402
Receivables from Non-Exchange Transactions		271,998	339,638
Short-term Investments	12	1,120,000	1,000,000
<b>Total Current Assets</b>		<b>5,907,433</b>	<b>6,762,075</b>
<b>Non-Current Assets</b>			
Investments at Fair Value	15	7,212,601	6,320,635
Property, Plant and Equipment	16	2,051,391	2,010,590
<b>Total Non-Current Assets</b>		<b>9,263,992</b>	<b>8,331,225</b>
<b>Total Assets</b>		<b>15,171,425</b>	<b>15,093,300</b>
<b>Current Liabilities</b>			
Deferred Revenue from Non-Exchange Transactions	17	1,386,043	1,665,675
Employee Entitlements	18	577,550	560,410
Other Payables and Accruals		256,551	320,224
Trade Payables from Exchange Transactions		434,566	490,843
<b>Total Current Liabilities</b>		<b>2,654,710</b>	<b>3,037,152</b>
<b>Total Liabilities</b>		<b>2,654,710</b>	<b>3,037,152</b>
<b>Net Assets</b>		<b>12,516,715</b>	<b>12,056,148</b>
<b>Equity</b>			
Accumulated Comprehensive Revenue and Expenses	19	6,028,000	5,693,867
Contingency Reserve	20	6,500,000	6,320,635
Foreign Currency Translation Reserve		(11,285)	41,646
<b>Total Equity</b>		<b>12,516,715</b>	<b>12,056,148</b>

The above consolidated statement of financial position should be read in conjunction with the notes on [pages 41 to 52](#).

# CONSOLIDATED STATEMENT OF CASH FLOWS

for the 12 months ended 31 December 2023



Eye nurses at the Regional Eye Centre in Honiara, Solomon Islands, attend a professional development workshop.

	Note	2023 \$	2022 \$
<b>Cash Flows from Operating Activities</b>			
Inflows from:			
Grants, Donations, and Bequests received		15,196,667	13,861,536
Other Cash received from Operating Activities		256,863	104,225
Interest received		156,656	114,972
Net GST received		5,483	-
Outflows for:			
Payments to Suppliers and Employees		(15,863,222)	(14,317,126)
Net GST paid		-	(92,011)
<b>Net Cash Outflows from Operating Activities</b>		<b>(247,553)</b>	<b>(328,404)</b>
<b>Cash Flows from Investing Activities</b>			
Inflows from:			
Disposal of Property, Plant and Equipment		22,274	5,566
Outflows for:			
Purchase of Short-term Investments		(120,000)	-
Purchase of Property, Plant and Equipment		(611,524)	(1,072,239)
<b>Net Cash Outflows from Investing Activities</b>		<b>(709,250)</b>	<b>(1,066,673)</b>
<b>Net Decrease in Cash and Cash Equivalents</b>		<b>(956,803)</b>	<b>(1,395,077)</b>
Effect of Exchange Rate Fluctuations on Cash Held		(26,009)	14,088
Cash and Cash Equivalents at Beginning of Year		4,185,382	5,566,371
<b>Cash and Cash Equivalents at End of Year</b>	<b>11</b>	<b>3,202,570</b>	<b>4,185,382</b>

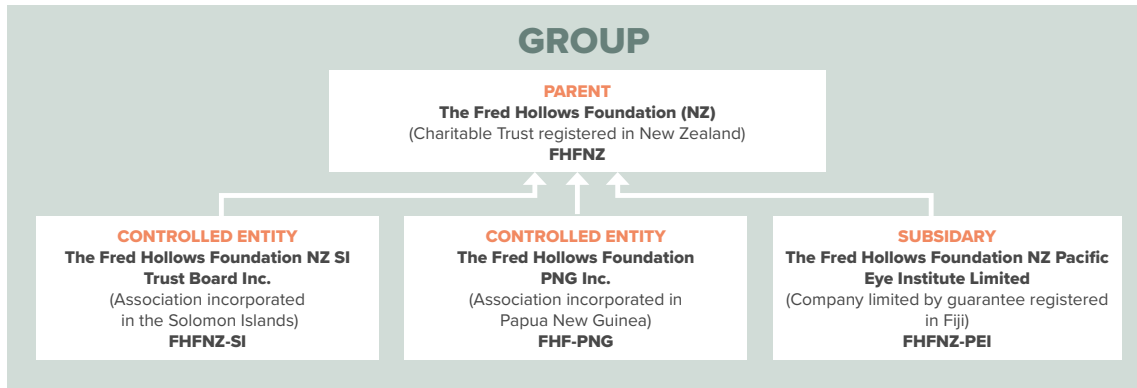
The above consolidated statement of cash flows should be read in conjunction with the notes on [pages 41 to 52](#).



# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

for the 12 months ended 31 December 2023

## 1. REPORTING ENTITY



The Fred Hollows Foundation (NZ) (FHFNZ) was incorporated as a charitable trust under the Charitable Trusts Act 1957 on 5 November 1992 and registered as a charitable entity under the Charities Act 2005 (CC23722) on 30 April 2008. FHFNZ is incorporated and domiciled in New Zealand and is a Public Benefit Entity (PBE) for the purpose of financial reporting in accordance with the Financial Reporting Act 2013. FHFNZ, its subsidiary The Fred Hollows Foundation NZ Pacific Eye Institute Limited (FHFNZ-PEI) and its controlled entities The Fred Hollows Foundation PNG Inc. (FHF-PNG) and The Fred Hollows Foundation NZ SI Trust Board Inc. (FHFNZ-SI), comprise 'the Group' within these consolidated financial statements.

The Group operates under a Trademark Licence Agreement with The Fred Hollows Foundation, an independent Australian registered charity with whom we have a shared purpose. The details of the relationship are explained in [Note 26](#).

Certain prior year comparatives have been reclassified to aid comparability with the Consolidated Statement of Service Performance, Consolidated Statement of Comprehensive Revenue and Expenses, Consolidated Statement of Changes in Net Assets/Equity, Consolidated Statement of Financial Position and Consolidated Statement of Cash Flows.



Siafy can see his wife from both eyes after his cataract surgery at the Kerema Outreach in Papua New Guinea.



## 2. BASIS OF PREPARATION

### 2.1 MEASUREMENT BASIS

The consolidated financial statements have been prepared on the basis of historical cost except investments at fair value through surplus or deficit.

### 2.2 STATEMENT OF COMPLIANCE

The consolidated financial statements have been prepared in accordance with New Zealand Generally Accepted Accounting Practice (NZ GAAP). The Group is a public benefit entity for the purpose of financial reporting and complies with the Public Benefit Entity Standards Reduced Disclosure Regime (PBE Standards RDR) as appropriate for Tier 2 not-for-profit public benefit entities as it does not have public accountability and is not large (i.e. does not have total expenses over \$30 million). All reduced disclosure regime exemptions have been adopted.

### 2.3 FUNCTIONAL AND PRESENTATION CURRENCY

The consolidated financial statements are presented in New Zealand Dollars (\$) which is the controlling entity's functional and the Group's presentation currency, rounded to the nearest dollar.

There has been no change in the functional currency of the Group or any significant foreign operations of the Group during the year.

## 2.4 BASIS OF CONSOLIDATION

### CONTROLLED ENTITIES

Controlled entities are entities controlled by the Group, being where the Group has power to govern the financial and operating policies of another entity so as to benefit from that entity's activities.

PBE IPSAS 35 Consolidated Financial Statements introduces a single 'Control Model' for all entities whereby control exists when all the following conditions are present:

- power over investee;
- exposure, or rights, to variable returns from the investee; and
- ability to use power over investee to affect the entity's returns from investee.

The Group has an entitlement to a significant level of current or future ownership benefits which arise from the activities of its related entities. The operations of controlled entities namely FHFNZ-PEI, FHF-PNG and FHFNZ-SI have been consolidated into these financial statements. Subsequent changes in a controlled entity that do not result in a loss of control are accounted for within net assets/equity.

### FOREIGN CURRENCY

Transactions in foreign currencies are translated to the respective functional currencies of the Group's entities at exchange rates at the dates of the transactions. Monetary assets and liabilities denominated in foreign currencies at the reporting date are translated to the functional currency at the exchange rate at that date. Exchange differences on foreign currency balances are recognised in the Consolidated Statement of Comprehensive Revenue and Expenses.

Assets and liabilities of the subsidiary and controlled entities are translated to New Zealand dollars at balance date at the closing rate.

Revenue and expense items are translated at a weighted average of exchange rates over the financial period, as a surrogate for the spot rates at transaction dates. Exchange rate differences arising from these transactions are taken to the foreign currency translation reserve and are recognised in the Consolidated Statement of Changes in Net Assets/Equity.

### GOODS AND SERVICES TAX (GST)

Except for FHFNZ-PEI and FHFNZ-SI, revenues, expenses and assets are recognised net of GST except for receivables and payables, which are stated with GST included. FHFNZ-PEI is not registered for the in-country equivalent of Valued Added Tax (VAT) and therefore all revenue, expenses, assets and liabilities are recognised inclusive of VAT. FHFNZ-SI is not registered for the in-country equivalent of Goods Tax and Sales Tax and therefore all revenue, expenses, assets and liabilities are recognised inclusive of Goods Tax and Sales Tax where applicable.

### INCOME TAX

Due to its charitable nature, the Group is exempt from income tax.

### TRANSACTIONS ELIMINATED ON CONSOLIDATION

Intra-group balances and transactions, and unrealised income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements.

## 2.5 CHANGES IN ACCOUNTING POLICIES

There have been no changes to accounting policies during the reporting period.



Dr Mundi Qoqonokana performs eye surgery in Suva, Fiji.



### 3. SIGNIFICANT JUDGEMENTS AND ESTIMATES

In the preparation of the Group's consolidated financial statements and statement of service performance, Management is required to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses and the Group's service performance. Actual results may differ from those estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected.

#### JUDGEMENTS

##### Consolidated Statement of Service Performance

In compiling the Group's Consolidated Statement of Service Performance report, Management has made judgements in relation to which outcomes and outputs best reflect the achievement of our performance for the Group's vision in accordance with the Regional Programmes Framework. This is designed to achieve long-term and short-term outcomes and outputs that will enable the Group to achieve its vision and *Our Strategy*.

The performance measures are designed to inform:

- our efficiency and effectiveness in supporting local teams to provide sight-saving surgeries, treatments and spectacles at partner eye clinics and on outreaches to locations that would otherwise not have access to eye care;
- our work with our partners, where together, we provide postgraduate eye care training to local doctors and nurses followed by ongoing professional development so that these specialists can meet the eye care needs of their own country in a sustainable way;
- our commitment to partner with local health authorities to promote local ownership of eye care and to strengthen health management and referral systems;
- our support for research to better understand and deliver on meeting current and future eye care needs; and
- our commitment to adopt innovative solutions to ensure that our eye care programmes are locally appropriate and meet international best practice standards.

Outputs and outcomes are aggregated from information reported across the Pacific.

##### Operating Lease Commitments

The Group has entered into leases for an office tenancy and office equipment. The Group has determined, based on an evaluation of the terms and conditions of the arrangements, such as the lease term not constituting a substantial portion of the economic life of the tenancy or equipment that it does not retain all the significant risks and rewards of ownership of this equipment and it accounts for the contracts as operating leases.

##### Revenue Recognition

###### – Non-Exchange Revenue (Note 5.1)

The Group is required to make a judgement as to the existence of any conditions and restrictions and the impact on revenue recognition for non-exchange revenue transactions.

##### Treatment of Cash Balances in Investment Fund

The Group's investments at fair value through surplus or deficit (see Note 15 below) include cash balances. These cash balances are recorded as part of the overall investment fund because although they would otherwise meet the definition of cash and cash equivalents, they form an integral part of the investment fund which includes an allocation across various types of investments to balance the policies and objectives of the Group with regard to its investment fund.

### 4. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies set out below have been applied consistently to all periods presented in these consolidated financial statements and have been applied consistently by the Group, except where stated otherwise.



Jemesa celebrates restored sight with his wife after returning from the Pacific Eye Institute in Suva, Fiji.

## 5. REVENUE

Revenue is recognised to the extent that it is probable that the economic benefit will flow to the Group and revenue can be reliably measured. Revenue is measured at the fair value of consideration received or receivable. The following specific recognition criteria must be met before revenue is recognised.

### 5.1 REVENUE FROM NON-EXCHANGE TRANSACTIONS

Non-exchange transactions are those where the Group receives an inflow of resources (i.e. cash and other tangible or intangible items) but provides no (or nominal) direct consideration in return. Apart from services-in-kind, inflows of resources from non-exchange transactions are only recognised as assets where both:

- it is probable that the associated future economic benefit or service potential will flow to the Group; and
- fair value is reliably measurable.

Inflows of resources from non-exchange transactions that are recognised as assets are recognised as non-exchange revenue, to the extent that a liability is not recognised in respect of the same inflow. Liabilities are recognised in relation to inflows of resources from non-exchange transactions when there is a resulting present obligation as a result of the non-exchange transactions, where both:

- it is probable that an outflow of resources embodying future economic benefit or service potential will be required to settle the obligation; and
- the amount of the obligation can be reliably estimated.

The following specific recognition criteria in relation to the Group's non-exchange revenue transactions must also be met before revenue is recognised.

#### BEQUESTS

Bequests are recognised as non-exchange revenue when they are received unless they are subject to conditions being met and being returnable if those conditions are not met. Such bequests are initially recognised as a non-exchange liability and subsequently recognised as non-exchange revenue as and when the conditions are satisfied. Bequests which have been recognised as non-exchange revenue and which subsequently become the subject of a possible claim under the Family Protection Act 1955 are recognised as a non-exchange liability until such time as the claim is settled.

#### DONATIONS

Revenue includes one-off and regular donations from individuals, trusts, foundations and corporate entities. Donations from non-exchange revenue are recognised at the point they are received. Donations in-kind include donations of services and goods and are recognised when the services or goods are received. Donations in-kind are measured at their fair value as at the date of the donation, ascertained by reference to the expected cost that would otherwise be incurred by the Group.

#### FUTURE FUND

Revenue for the Future Fund is recognised as non-exchange revenue depending on the nature of any stipulations attached to the revenue received, and whether this creates a liability rather than the recognition of revenue. The initiative is aimed at middle to high-value donors and looks to support specific activities across the programme including the backing of significant infrastructure projects such as the upgrade and expansion of eye centres in the Pacific and to secure essential equipment and training to empower our Pacific partners to restore sight in the region.

## GRANTS

Grants are recognised as non-exchange revenue depending on the nature of any stipulations attached to the grant received, and whether this creates a liability rather than the recognition of revenue. Stipulations that are conditions specifically require the Group to return the grant if they are not utilised in the way stipulated, resulting in the recognition of a non-exchange liability that is subsequently

recognised as non-exchange revenue as and when the conditions are satisfied. Stipulations that are restrictions do not specifically require the Group to return the grant if they are not utilised in the way stipulated, and therefore do not result in the recognition of a non-exchange liability, which results in the immediate recognition of non-exchange revenue.

	2023 \$	2022 \$
<b>Engagement</b>		
Bequests	4,401,058	2,419,946
Future Fund	324,658	282,275
High Value Donations	1,780,947	1,119,809
Individual Giving Donations	5,299,855	5,059,923
Other Donations	345,147	328,400
<b>Total Engagement Revenue</b>	<b>12,151,665</b>	<b>9,210,354</b>
<b>Grants</b>		
Latter-day Saint Charities	730,389	619,184
Ministry of Foreign Affairs and Trade	1,776,208	2,632,022
The Fred Hollows Foundation <sup>1</sup>	821,957	1,088,314
Other Grants	22,660	23,038
<b>Total Grants Revenue</b>	<b>3,351,214</b>	<b>4,362,558</b>
<b>Other</b>		
Other Non-Exchange Revenue	69,576	18,681
<b>Total Other Non-Exchange Revenue</b>	<b>69,576</b>	<b>18,681</b>
<b>Total Revenue from Non-Exchange Transactions</b>	<b>15,572,455</b>	<b>13,591,593</b>

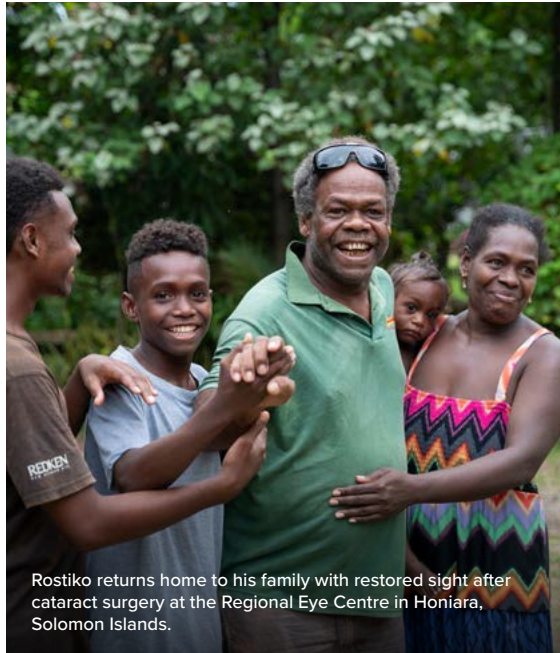
<sup>1</sup> refers to The Fred Hollows Foundation as described in [Note 26](#) below.



## 6. ENGAGEMENT EXPENSES

Engagement expenses are those relating to the fundraising, marketing and communications team who manages the public fundraising operations within New Zealand.

	2023 \$	2022 \$
Communications	227,179	200,916
Fundraising	2,784,075	2,516,277
Public Education	1,290,537	1,300,153
<b>Total Engagement Expenses</b>	<b>4,301,791</b>	<b>4,017,346</b>



Rostiko returns home to his family with restored sight after cataract surgery at the Regional Eye Centre in Honiara, Solomon Islands.

## 7. PROGRAMME EXPENSES

Programme expenses are those relating to the management and service delivery of programme activity across the Group.

	2023 \$	2022 \$
<b>FHFNZ (New Zealand and smaller Pacific Islands)</b>		
Administration	1,347,495	1,260,069
PNG Centre for Eye Health	772,416	1,057,965
Regional Programmes	1,684,614	1,503,196
Regional Programmes - Kiribati	35,060	60,201
Regional Programmes - Samoa	37,971	46,315
Regional Programmes - Tonga	74,866	171,700
Regional Programmes - Vanuatu	729,822	102,311
Workforce Support	129,181	180,665
<b>Total FHFNZ</b>	<b>4,811,425</b>	<b>4,382,422</b>
<b>FHFNZ-PEI (Fiji)</b>		
Administration	575,609	459,995
Clinic	1,074,749	1,116,800
Diabetic Retinopathy	247,642	241,721
Mobile Eye Clinic	520,208	603,077
Outreach	59,106	127,478
Regional Programmes	107,239	233,455
Scholarships and Training	563,708	498,312
Workforce Support	76,072	68,460
<b>Total FHFNZ-PEI</b>	<b>3,224,333</b>	<b>3,349,298</b>

	2023 \$	2022 \$
<b>FHF-PNG (Papua New Guinea)</b>		
Administration	641,542	519,154
Clinic	443,147	389,046
Outreach	179,434	100,736
Port Moresby Office	48,435	18,949
Regional Programmes	78,134	16,173
Scholarships and Training	805,469	649,916
Workforce Support	148,284	523,297
<b>Total FHF-PNG</b>	<b>2,344,445</b>	<b>2,217,271</b>
<b>FHFNZ-SI (Solomon Islands)</b>		
Administration	157,827	103,161
Clinic	254,914	262,730
Diabetic Retinopathy	27,734	4,168
Outreach	34,521	34,298
Regional Programmes	30,757	3,169
Scholarships and Training	15,486	-
Workforce Support	34,354	45,101
<b>Total FHFNZ-SI</b>	<b>555,593</b>	<b>452,627</b>
<b>Total Programme Expenses</b>	<b>10,935,796</b>	<b>10,401,618</b>

## 8. SHARED SERVICES EXPENSES

Shared Services expenses are those relating to the operations of the finance and executive teams in the New Zealand office of the Group. At the end of the reporting period, one-third of the total Shared Services expenses are reallocated to each of Programmes and Engagement on the basis that the services provided are for the shared benefit of those teams. Other operating expenses below are net of those reallocations.

	2023 \$	2022 \$
Depreciation	109,394	100,719
IT Support	215,194	170,107
Office Rent	182,878	206,197
Other Operating Expenses	482,528	395,602
<b>Total Shared Services Expenses</b>	<b>989,994</b>	<b>872,625</b>

## 9. AUDITORS REMUNERATION

BDO Auckland, BDO Fiji and BDO Papua New Guinea provide audit services to the Group on a fee basis.

	2023 \$	2022 \$
Audit Fees	62,377	57,003
Audit Related Expenses	11,564	9,931
<b>Total Auditors Remuneration</b>	<b>73,941</b>	<b>66,934</b>

## 10. FINANCE INCOME/(LOSS)

Finance income/(loss) comprises interest income on cash and cash equivalents and short-term investments, foreign currency gains and losses, and income or losses from long-term investments. Interest income is recognised as earned on a time-proportion basis using the effective interest method. Investment income/(loss) comprises distributions from, and fair value gains and losses on investments at fair value through surplus or deficit.

	2023 \$	2022 \$
Interest income received on Cash and Cash Equivalents	125,604	113,194
Interest income received on Short-term Investments	50,187	22,569
Income/(loss) from investments at fair value through surplus or deficit	929,344	(678,833)
<b>Total Finance Income/(Loss)</b>	<b>1,105,135</b>	<b>(543,070)</b>

## 11. CASH AND CASH EQUIVALENTS

Cash and cash equivalents include bank balances, funds held at call with financial institutions, other short-term and highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

	2023 \$	2022 \$
Future Fund	249,428	237,262
NZ Foreign Currency Accounts	158,889	373,045
NZ Operating Accounts	938,550	671,481
Pacific Operating Accounts	177,885	126,987
Short-term Deposit Accounts	1,677,818	2,776,607
<b>Total Cash and Cash Equivalents</b>	<b>3,202,570</b>	<b>4,185,382</b>

The interest rates on the short-term deposit accounts ranged from 0.25% p.a. to 5.35% p.a. (2022: 0.70% p.a. to 4.10% p.a.)

## 12. SHORT-TERM INVESTMENTS

Short-term investments comprise term deposits which have an original term of greater than three months and up to one year and therefore do not fall into the category of cash and cash equivalents. A low-risk appetite is adopted for all short-term investments.

	2023 \$	2022 \$
Term Deposit Accounts	1,120,000	1,000,000
<b>Total Short-term Investments</b>	<b>1,120,000</b>	<b>1,000,000</b>

Term deposits are held with Kiwibank. Current term deposits are for 6-month and 12-month periods and are earning interest ranging from 5.75% p.a. to 6.15% p.a. (2022: 2.48% p.a.)



### 13. INVENTORY AND GOODS IN TRANSIT

Inventory comprises student equipment and literature, medical supplies and spectacles and is recognised at the lower of cost and net realisable value. The cost includes expenditure incurred in acquiring the inventories, production or conversion costs and other costs incurred in bringing them to their existing location and condition. Goods in Transit comprise inventory for which payment has been made in advance and title to the goods is passed to the Group. Title is passed when the terms as set out in the supplier's terms of trade are met.

	2023 \$	2022 \$
Goods in Transit	64,791	70,726
Inventory	629,551	435,691
<b>Total Inventory and Goods in Transit</b>	<b>694,342</b>	<b>506,417</b>

### 14. PREPAYMENTS

Prepayments comprise expenditure which has been paid for in one accounting period, but for which the underlying asset will not be consumed until a future period. Prepayments are charged to expenses in the period in which the asset is consumed.

	2023 \$	2022 \$
Prepayments	340,122	433,510
<b>Total Prepayments</b>	<b>340,122</b>	<b>433,510</b>

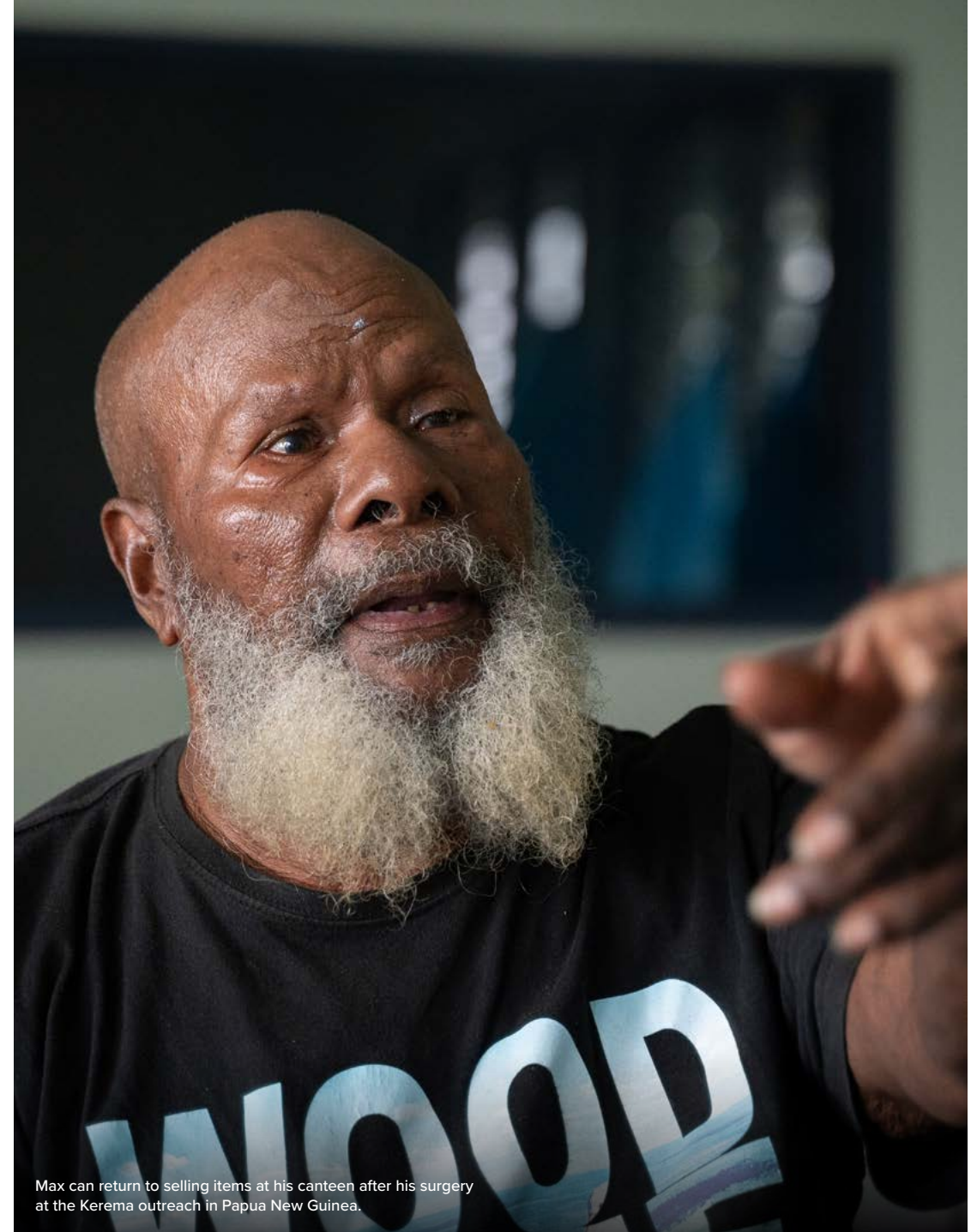
### 15. INVESTMENTS AT FAIR VALUE

The carrying amounts of investments, as stated below, is their fair value. The investments are managed by JBWere (NZ) Pty Limited pursuant to a discretionary investment management service. The portfolio is pursuant to and complies with the Group's Investment Policy and JBWere Investment Mandate which specifies asset allocations, risk exposures and prohibited investments in accordance with the Group's responsible investment framework. The fair value of the various investments that make up the fund is determined as follows:

- cash funds – at face value of the amounts deposited or drawn; and
- equity and bond funds – by reference to a quoted bid price.

The funds are evaluated on a fair value basis at a portfolio level.

	2023 \$	2022 \$
Australian Equities	833,833	744,667
Cash	887,317	351,518
NZ Bonds	1,704,743	1,765,584
NZ Equities	773,477	749,328
Offshore Bonds	583,122	570,083
Offshore Equities	2,412,872	2,115,506
Property	17,237	23,949
<b>Total Investments at Fair Value through Surplus or Deficit</b>	<b>7,212,601</b>	<b>6,320,635</b>



Max can return to selling items at his canteen after his surgery at the Kerema outreach in Papua New Guinea.

## 16. PROPERTY, PLANT AND EQUIPMENT

Property, plant and equipment is initially recorded at cost and subsequently measured at cost less accumulated depreciation and impairment loss. When the asset is acquired through a non-exchange transaction, the cost is measured at its fair value at date of acquisition. Depreciation is charged on a straight-line basis over the useful life of the asset and commences once the asset is ready for use. Leasehold improvements are depreciated over the lease term or their expected useful life, whichever is shorter.

Computer Equipment	12.5% - 67%
Furniture and Fittings	7% - 50%
Leasehold Improvements	6% - 21%
Medical Equipment	6.67% - 50%
Motor Vehicles (including Mobile Eye Clinic)	12.5% - 25%
Office Equipment	10% - 67%
Plant	10% - 33.33%
Teaching Equipment	20%

Depreciation methods, useful lives, and residual values are reviewed at the reporting date and adjusted if appropriate. Those assets which have no future economic benefit are derecognised. Gains and losses on disposal of assets are considered in determining the operating result for the year.

In addition, the Group builds clinic infrastructure and procures medical and computer equipment and donates these to the local ministries of health throughout the Pacific.

	Computer Equipment	Furniture & Fittings	Leasehold Improvement	Medical Equipment	Motor Vehicles	Office Equipment	Plant	Teaching Equipment	Capital Work in Progress	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
<b>Cost</b>										
<b>As at 31 Dec 2022</b>	<b>803,482</b>	<b>124,840</b>	<b>26,793</b>	<b>1,905,022</b>	<b>1,353,182</b>	<b>24,419</b>	<b>369,803</b>	<b>1,534</b>	<b>14,104</b>	<b>4,623,179</b>
Foreign Currency Translation (Gain)/Loss	(273,746)	(2,042)	-	(10,334)	10,228	(7,841)	(19,151)	28	249	(302,609)
Additions	87,786	7,164	-	443,459	69,548	3,567	-	-	-	611,524
Disposals	(292,874)	(3,294)	(26,793)	(4,466)	(2,814)	(7,600)	-	-	-	(337,841)
Transfers	14,353	-	-	-	-	-	-	-	(14,353)	-
<b>As at 31 Dec 2023</b>	<b>339,001</b>	<b>126,668</b>	<b>-</b>	<b>2,333,681</b>	<b>1,430,144</b>	<b>12,545</b>	<b>350,652</b>	<b>1,562</b>	<b>-</b>	<b>4,594,253</b>
<b>Accumulated Depreciation</b>										
<b>As at 31 Dec 2022</b>	<b>(500,355)</b>	<b>(49,060)</b>	<b>(18,014)</b>	<b>(817,486)</b>	<b>(1,196,399)</b>	<b>(18,686)</b>	<b>(12,444)</b>	<b>(145)</b>	<b>-</b>	<b>(2,612,589)</b>
Foreign Currency Translation (Gain)/Loss	270,759	2,345	-	5,514	(11,292)	7,718	645	(3)	-	275,686
Depreciation	(174,415)	(11,821)	(486)	(231,670)	(54,045)	(2,190)	(35,398)	(312)	-	(510,337)
Disposals	269,287	2,503	18,500	3,674	2,814	7,600	-	-	-	304,378
<b>As at 31 Dec 2023</b>	<b>(134,724)</b>	<b>(56,033)</b>	<b>-</b>	<b>(1,039,968)</b>	<b>(1,258,922)</b>	<b>(5,558)</b>	<b>(47,197)</b>	<b>(460)</b>	<b>-</b>	<b>(2,542,862)</b>
<b>Net Book Value</b>										
<b>As at 31 Dec 2022</b>	<b>303,127</b>	<b>75,780</b>	<b>8,779</b>	<b>1,087,536</b>	<b>156,783</b>	<b>5,733</b>	<b>357,359</b>	<b>1,389</b>	<b>14,104</b>	<b>2,010,590</b>
<b>As at 31 Dec 2023</b>	<b>204,277</b>	<b>70,635</b>	<b>-</b>	<b>1,293,713</b>	<b>171,222</b>	<b>6,987</b>	<b>303,455</b>	<b>1,102</b>	<b>-</b>	<b>2,051,391</b>

These items are expensed upon donation. Where the Group manages and pays for buildings which are constructed on land owned by local ministries of health, the construction costs are expensed at the time they are incurred in accordance with local land ownership rights.



## 17. DEFERRED REVENUE FROM NON-EXCHANGE TRANSACTIONS

Deferred revenue is made up of grants, bequests and/or donations revenue which are tied to a specific purpose where there is a requirement to repay funds if that purpose is not met. A liability is recognised to the extent that such conditions are unfulfilled at the end of the reporting period.

	2023 \$	2022 \$
Ministry of Foreign Affairs and Trade - Tied Funds	1,331,004	1,301,048
Other - Tied Funds	55,039	364,627
<b>Total Deferred Revenue from Non-Exchange Transactions</b>	<b>1,386,043</b>	<b>1,665,675</b>

## 18. EMPLOYEE ENTITLEMENTS

Liabilities for salaries and leave entitlements are recognised in surplus or deficit during the period in which the employee provided the related services. Liabilities are measured at the amounts expected to be paid when the liabilities are settled. Some employees of the Group become eligible for long service leave after a certain number of years of employment, depending on their contract. The liability for long service leave is recognised and measured as the present value of expected future payments to be made in respect of services provided by employees up to the reporting date.

	2023 \$	2022 \$
Annual Leave	389,748	364,643
Long Service Leave	50,256	49,682
Other Employee Entitlements	137,546	146,085
<b>Total Employee Entitlements</b>	<b>577,550</b>	<b>560,410</b>

## 19. EQUITY

Equity is the community's interest in the Group, measured as the difference between total assets and total liabilities. Equity is comprised of accumulated comprehensive revenue and expenses, foreign currency translation reserve and the contingency reserve.

Accumulated comprehensive revenue and expenses is the Group's accumulated surplus or deficit since its formation, adjusted for transfers to/from specific reserves including the contingency reserve.

The Group maintains a contingency reserve primarily to protect itself against any catastrophic event resulting in cessation or significant reduction in income to meet the contractual, legal and ethical obligations to partners, suppliers and employees. Full details of the purpose of the contingency reserve are included in [Note 20](#).

## 20. CONTINGENCY RESERVE

As a prudent financial governance approach, the Group's Reserves Policy allows for a contingency reserve which provides for the following:

- to ensure short-term financial stability so that the Group can continue to achieve its vision, purpose and programmes by providing a framework within which reserves are managed;
- to provide a source of internal funds for organisational priorities such as infrastructure repair and improvement, programme opportunity and capacity building;
- to provide an internal source of funds for situations such as a sudden and substantial increase in expenses, one-time unbudgeted expenses, unanticipated loss in funding and uninsured losses;
- in a wind down scenario, the Group should have sufficient resources to settle all debts, liabilities and professional service fees that arise from its contractual, legal and ethical obligations including to partners, suppliers and workers; and
- to ensure that the Group complies with all applicable laws.



Flags represent the diverse backgrounds of attendees at the Pacific Eye Care Society Conference in 2023.

## 21. IMPAIRMENT OF NON-FINANCIAL ASSETS EXCEPT INVENTORY

The carrying amounts of the Group's non-financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

Impairment losses are recognised in surplus or deficit. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

## 22. LEASES

Payments on operating lease agreements, where the lessor retains all the risks and rewards of ownership of an asset, are recognised on a straight-line basis over the lease term.

The lease agreement for the Group's office premises on Level 5, 41 Shortland Street, Auckland expired on 31 July 2023 and a new non-cancellable operating lease for office premises on Level 22, 120 Albert Street, Auckland was entered into which commenced on 1 August 2023. The lease agreement is for a period of eight years expiring 31 July 2031 with two rights of renewal for three years each. The lease is at market value, the cost of which is recognised as an expense under shared services expenses (refer **Note 8** above). The Group also has a lease for an office printer which expires in May 2024. The liability for the unexpired term of the leases is as follows:

	2023 \$	2022 \$
No longer than one year	186,782	128,820
Longer than one year but not longer than five years	825,794	1,496
Later than five years	509,260	-
<b>Total Lease Commitments</b>	<b>1,521,836</b>	<b>130,316</b>

## 23. FINANCIAL INSTRUMENTS

### RECOGNITION AND INITIAL MEASUREMENT

Receivables are initially recognised when they are originated. All other financial assets and financial liabilities are initially recognised when the Group becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is initially measured at fair value plus, for an item not at fair value through surplus or deficit, transaction costs that are directly attributable to its acquisition or issue. At initial recognition, short-term receivables and payables may be measured at the original invoice amount if the effect of discounting is immaterial.

### CLASSIFICATION AND SUBSEQUENT MEASUREMENT

#### Financial assets

On initial recognition, a financial asset is classified as measured at:

- amortised cost; or
- fair value through surplus or deficit (FVTSD).

Financial assets that are held for trading or are managed and whose performance is evaluated on a fair value basis are measured at FVTSD.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTSD:

- it is held within a management model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

The Group's cash and cash equivalents, short term investments, and receivables are classified as financial assets at amortised cost. The Group's investments at fair value are classified as financial assets at FVTSD on the basis they are managed, and their performance is evaluated on a fair value basis.

#### Financial assets – subsequent measurement and gains and losses

Financial assets at FVTSD - These assets are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in surplus or deficit.

Financial assets at amortised cost - These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in surplus or deficit. Any gain or loss on derecognition is recognised in surplus or deficit.

#### Financial liabilities – classification, subsequent measurement and gains and losses

All of the Group's financial liabilities meet the criteria to be classified as measured at amortised cost. These financial liabilities are subsequently measured at amortised cost using the effective interest method. Interest expense and foreign exchange gains and losses are recognised in surplus or deficit. Any gain or loss on derecognition is also recognised in surplus or deficit. The Group's financial liabilities include payables.

### IMPAIRMENT OF NON-DERIVATIVE FINANCIAL ASSETS

The Group recognises loss allowances for expected credit losses (ECLs) on financial assets measured at amortised cost. Loss allowances for trade receivables are always measured at an amount equal to lifetime ECLs.



## 24. CAPITAL COMMITMENTS

During the reporting period, the Group entered into binding agreements for capital commitments and as at the reporting date, the outstanding balance of those capital commitments which have not been recognised as a liability in the Consolidated Statement of Financial Position totalled \$NIL (2022: \$290,916).

The Group is leading an infrastructure project to develop a significant new eye health teaching facility for eye care doctors and nurses in Papua New Guinea (PNG). The proposed **Centre for Eye Health** (CfEH) will be located within the grounds of Port Moresby General Hospital and alongside the University of Papua New Guinea. During 2023, cost estimates and an exploratory tender process were completed along with extensive efforts to raise the funding required for the construction, equipment fitout and the first five years' operational costs. Funding commitments were pledged by the New Zealand Government through the Ministry of Foreign Affairs and Trade (MFAT), The Fred Hollows Foundation in Australia (FHFA) and the Group which will fund the total development costs of \$32,200,000. The Group will not enter into a commitment for the construction of the CfEH until such time as the funding commitments from MFAT and FHFA are formalised. The Group's share of the funding commitment does not exceed available resources. Construction is scheduled to commence in late 2024 and be completed in early 2026. Given the facility will be gifted to and built on land owned by the PNG Government via the National Department of Health, all construction costs will be expensed at the time they are incurred in accordance with PNG's legislation regarding landowner rights.

## 25. CONTINGENT ASSETS AND LIABILITIES

The Group is a named beneficiary of several deceased estates, four of which may be subject to a claim under legislation including but not limited to the Law Reform (Testamentary Promises) Act 1949 or the Family Protection Act 1955. Until such time as the claims are settled and the estates are distributed, any potential revenue has not been recognised.

There are no other contingent assets or liabilities at the reporting date.

## 26. RELATED PARTIES

### THE FRED HOLLOWES FOUNDATION

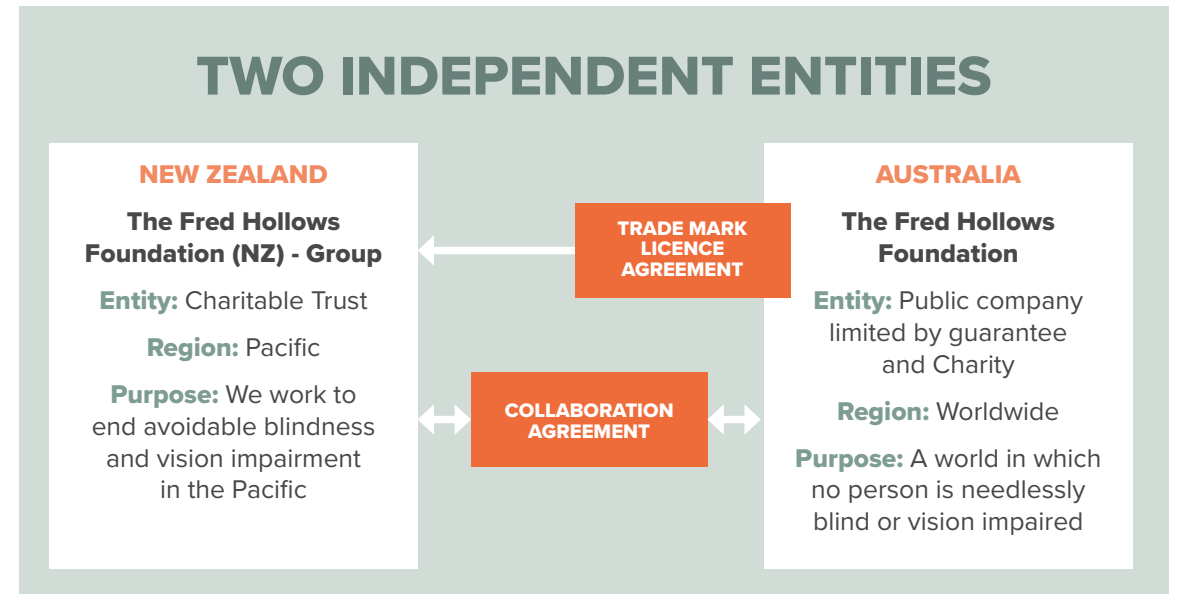
The Group operates under a Trademark Licence Agreement with The Fred Hollows Foundation, an independent Australian registered charity with whom we have a shared purpose. The five-year agreement expires on 31 December 2026. This agreement formalises the rights and obligations regarding the alignment and consistent use of 'The Fred Hollows Foundation' name and other trademarks and acknowledges that by working collaboratively and in a coordinated way, our organisations can be more effective in furthering the work of the late Professor Fred Hollows and to end avoidable blindness and vision impairment.

In addition, The Fred Hollows Foundation and The Fred Hollows Foundation NZ are party to a five-year Collaboration Agreement which expires on 23 November 2026 which aims to capture both the spirit of collaboration that is being sought and the potential benefits to both parties.

During the reporting period, the Group recognised revenue of \$821,957 from The Fred Hollows Foundation including from the *Australian NGO Cooperation Program* (ANCP) for Pacific programme activity funding (2022: \$1,088,314 from ANCP).

### OTHER RELATED PARTIES

There were no other material related party transactions recorded (2022: \$NIL).



## 27. KEY PERSONNEL

Key personnel are classified as members of the governing body of FHFNZ (Board of Trustees) and Executive Officers of the Group, some of whom are responsible for reporting to the governing body.

The Board of Trustees provides governance services on an honorary basis. Trustees have been reimbursed for travel expenses where they have attended meetings related to the Group's activities.

Executive Officers include the Chief Executive Officer, senior leadership team, and senior medical personnel, all of whom are engaged as employees on normal employment terms. In the case of the Executive Officers, the remuneration reflects the aggregate paid during the reporting period and FTE reflects the number of full-time equivalent employees employed during the reporting period. In the case of the Board of Trustees, the FTE reflects the number of Trustees on the FHFNZ Board as at the end of the reporting period.

	2023 Remuneration \$	FTE	2022 Remuneration \$	FTE
Board of Trustees	-	8.0	-	7.0
Executive Officers	1,710,216	10.4	1,548,519	9.7
<b>Total Key Personnel</b>	<b>1,710,216</b>	<b>18.4</b>	<b>1,548,519</b>	<b>16.7</b>

## 28. GOING CONCERN

These consolidated financial statements have been prepared on a going concern basis.

The Group currently enjoys the support of, and is reliant on, donations and funding from a variety of sources such as the New Zealand public and corporates, the Ministry of Foreign Affairs and Trade and other funding bodies in order to carry out its charitable work. The Group also has agreements in place with Pacific ministries of health and university partners for the ongoing training provided in the Pacific.

The Group's financial position remains strong with a working capital ratio of 2.2 as at 31 December 2023. Revenue from traditional public fundraising activities showed growth and during the reporting period and new multi-year grant funding agreements were secured with key partners. Growth was also shown in the returns from long term investments and the Group's balance sheet is healthy and includes reserves for contingent events. The Board of Trustees is of the opinion that the Group is able to meet its financial and regulatory obligations for the foreseeable future and as such the going concern assumption adopted in the preparation of these financial statements is appropriate.

## 29. SUBSEQUENT EVENTS

In January 2024, a grant funding agreement for \$400,000 from Latter-day Saints Charities was signed to provide funding for eye care programme activities across the Pacific.

There are no other matters or circumstances since the end of the reporting period, not otherwise dealt with in these financial statements that have significantly or may significantly affect the operations of the Group.



Husband and wife Vijendra and Savitri receive cataract surgery on the same day at an outreach to Tavua, Fiji.



# POLICIES AND PROCEDURES

The Group has a comprehensive suite of policies and procedures based on New Zealand legislation to guide the activities of the Group. Key public facing policies include:

## CHILD AND YOUTH SAFEGUARDING POLICY

The Group is always committed to ensuring that its activities are implemented in a safe environment that prevents harm and avoids negative impacts on the health and wellbeing of children, especially those from vulnerable and marginalised groups. The Group will ensure that safeguarding processes and procedures are strengthened in our areas of operation and that any concerns regarding children's or youth's safety are responded to actively, effectively, and confidentially. The Group recognises the importance of appropriate professional conduct in protecting people. This Policy lays out the guiding principles and commitments of the Group and informs workers, representatives, partners, associates, and visitors of their responsibilities in relation to safeguarding. The Policy and associated Code of Conduct apply to all staff, representatives, and partners of the Group.

The Group works closely with donors and partners to ensure that its child and youth safeguarding standards are reflected in relevant contracts and funding arrangements and that all relevant personnel are aware of their responsibilities relating to child and youth safeguarding. This Policy is underpinned by the principles that guide its implementation including the United Nations Convention on the Rights of the Child and the Universal Declaration of Human Rights.

## EXTERNAL COMPLAINTS POLICY

This Policy provides a framework for dealing with any complaints in a fair, prompt and understanding manner. The Group takes expressions of dissatisfaction by partners, supporters, government agencies, other non-government organisations, other external bodies, affiliates and individuals very seriously. The Group provides an open and effective process for handling any grievance or complaint received. Complaints may be received verbally or in writing, but if made verbally are recorded and logged in writing. Any person may lodge a complaint with the Group about any matter over which the Group has control and that they consider gives grounds for a complaint. All complaints are treated confidentially.

All investigations into complaints received will take into account the rights of the complainant and any staff or partner that the complaint involves. Complaints are also an important component of supporter feedback and welfare. The Group will ensure that all feedback is communicated to those concerned and appropriate actions are taken. Your support is vital to every aspect of the Group's work. That is why the Group is committed to openness and transparency. Should you have any feedback or complaints, please email [feedback@hollows.nz](mailto:feedback@hollows.nz) or phone **0800 227 229**.

## PRIVACY & INFORMATION HANDLING POLICY

The Group is committed to ensuring that it handles personal information following best practice and current legislation in a way that respects the privacy rights of individuals. The Policy applies to all staff, representatives, partners and direct patients of the Group and outlines the position with regard to the collection, use, retention and disclosure of personal information.

The Group has a designated Privacy Officer who is responsible for investigating any complaints or concerns any person may have about the Group's protection of their privacy. If the Group becomes aware of any ongoing concerns or problems concerning its privacy practices, the Group will take these issues seriously and work to address these concerns. Please provide as much detail about the facts surrounding your complaint so it can be resolved accordingly, and allow at least seven days for a response to your complaint. If your complaint is not resolved, you may refer it to the New Zealand Privacy Commissioner. Should you have any feedback or complaints relating to privacy, please email the Privacy Officer at [privacy@hollows.nz](mailto:privacy@hollows.nz) or phone **0800 227 229**.



Dr Valeria Lopez, Faculty Teaching Ophthalmologist at the Pacific Eye Institute in Fiji, conducts a cataract surgery.

# MEMBERSHIP ORGANISATIONS

The Fred Hollows Foundation NZ is committed to ethical fundraising and programme development and delivery, with active membership of these key public facing organisations informing our work:



The Council for International Development (CID) is the national umbrella agency for New Zealand organisations working in international development. They are the guardians of professional standards, by promoting learning, innovation, the principles of good development, and shared practice. CID connects and strengthens a dynamic network of international non-Governmental organisations (NGOs) and their partners by creating opportunities for organisations to come together for training, debates, analysis and events..

CID's work is done on behalf of and with the support of their members, the government and the New Zealand public and businesses. CID's Code of Conduct provides a self-regulatory sector code of good practice that aims to improve international development and humanitarian outcomes and increase stakeholder trust by enhancing the transparency and accountability of signatory organisations. The Fred Hollows Foundation (NZ) is a member of CID and a signatory to the CID Code of Conduct which requires members to meet high standards of corporate governance, public accountability and financial management.

Complaints relating to alleged breaches of the Code of Conduct by any signatory member can be made to the CID Code of Conduct Committee if no resolution can be reached from the above external complaints policy process. More information about the CID Code of Conduct can be obtained from The Fred Hollows Foundation (NZ) and from CID at [www.cid.org.nz](http://www.cid.org.nz) or on [code@cid.org.nz](mailto:code@cid.org.nz).



The Fundraising Institute of New Zealand (FINZ) is the professional membership body that represents fundraising in New Zealand. In delivering its mission, FINZ is concerned with developing standards of practice to enhance the integrity and professionalism of fundraisers and the fundraising sector and advocating the value of fundraising to society and government in order to empower fundraisers in their work in and with communities. The Fred Hollows Foundation (NZ) is a member of FINZ and a signatory to the FINZ Code of Conduct which requires members to abide by ethical fundraising practices.



The International Agency for the Prevention of Blindness (IAPB) is the overarching alliance for the global eye care sector. They have 200 members worldwide drawn from international charities, eye hospitals, corporate organisations, professional bodies, and academic institutions.

IAPB was founded in 1975 to lead international efforts in the prevention of blindness. They work towards a world in which no one is needlessly visually impaired, where everyone has access to the best possible standard of eye health, and eye care is a core part of Universal Health Coverage. IAPB is recognised as a global leader in eye health advocacy, coordinating major campaigns such as World Sight Day and leading initiatives like 2030 In Sight, the UN Friends of Vision group, VISION 2020, and Vision for the Commonwealth. The Fred Hollows Foundation (NZ) is a Tier 3 member of IAPB.



The Marketing Association (MA) is the industry body dedicated to the marketing profession in New Zealand. Their purpose is to help marketers through education, inspiration, provision of resources and facilitating networking events so that marketers throughout New Zealand deliver leading-edge marketing strategy. The Fred Hollows Foundation (NZ) holds a charity membership of MA.



The Public Fundraising Regulatory Association (PFRA) is a professional membership body whose purpose is to build public trust and confidence in members' fundraising activities through regulatory solutions, founded and motivated by best practice standards and industry sustainability. The Fred Hollows Foundation (NZ) is a member of PFRA and a signatory to the PFRA Codes of Conduct for face-to-face fundraising activities and charity street trading in New Zealand .

# THANK YOU

## PACIFIC ISLAND GOVERNMENT PARTNERS

Fiji Ministry of Health and Medical Services

Kiribati Ministry of Health and Medical Services

Nauru Department of Health and Medical Services

Papua New Guinea National Department of Health

Samoa Ministry of Health

Solomon Islands Ministry of Health and Medical Services

Tonga Ministry of Health

Tuvalu Department of Health

Vanuatu Ministry of Health

## 2023 CHARITY OF THE YEAR

Thank you to Ryman Healthcare for choosing us as their 2023 Charity of the Year



## DEVELOPMENT PARTNERS

Australian Government Department of Foreign Affairs and Trade



Mercy Hospital



Digicel Foundation PNG

Digicel Foundation

The New Zealand Government, Ministry of Foreign Affairs & Trade



Divine Word University, PNG



The Fred Hollows Foundation



Fiji National University



The University of Papua New Guinea



Latter-day Saint Charities



Volunteer Service Abroad



Lions Clubs International Foundation



## CORPORATE PARTNERS

Ricoh New Zealand

RICOH  
imagine. change.

Specsavers



## ORGANISATIONS THAT SUPPORT OUR WORK

Adtollo Consulting

Aurolab

Bossley Architects

Callander Control

Carl Zeiss New Zealand

CloudSquared

Confide

Corporate Traveller

D & S Seko, Madang, Papua New Guinea

Device Technologies New Zealand

DLA Piper New Zealand

Dunlop PNG

Eyegen Medical

Eyewear Design

Flocon Mechanical

Gravitate

Imperium Technologies

International Joint Commission on Allied Health Personnel in Ophthalmology

Islands Business

JBWere

John Hannan, Barrister, Bankside Chambers

Kerikeri Woodchoppers

Kiwibank

Kosaye Electrical & Refrigeration, Papua New Guinea

Madang Motors, Papua New Guinea

Madang Star International Hotel, Papua New Guinea

Mediscope International

Medspares Pacific

Morris & Sojnocki, Chartered Accountants, Solomon Islands

Ophthalmic Instrument Company

OptiMed NZ

PwC, Port Moresby, Papua New Guinea

Rotary Club of Honiara, Solomon Islands

S-Brothers Investment

Smooth Pay

Supercool Vanuatu

The International Agency for the Prevention of Blindness

The Royal Australian and New Zealand College of Ophthalmologists

The Sustainability Network

The University of Auckland

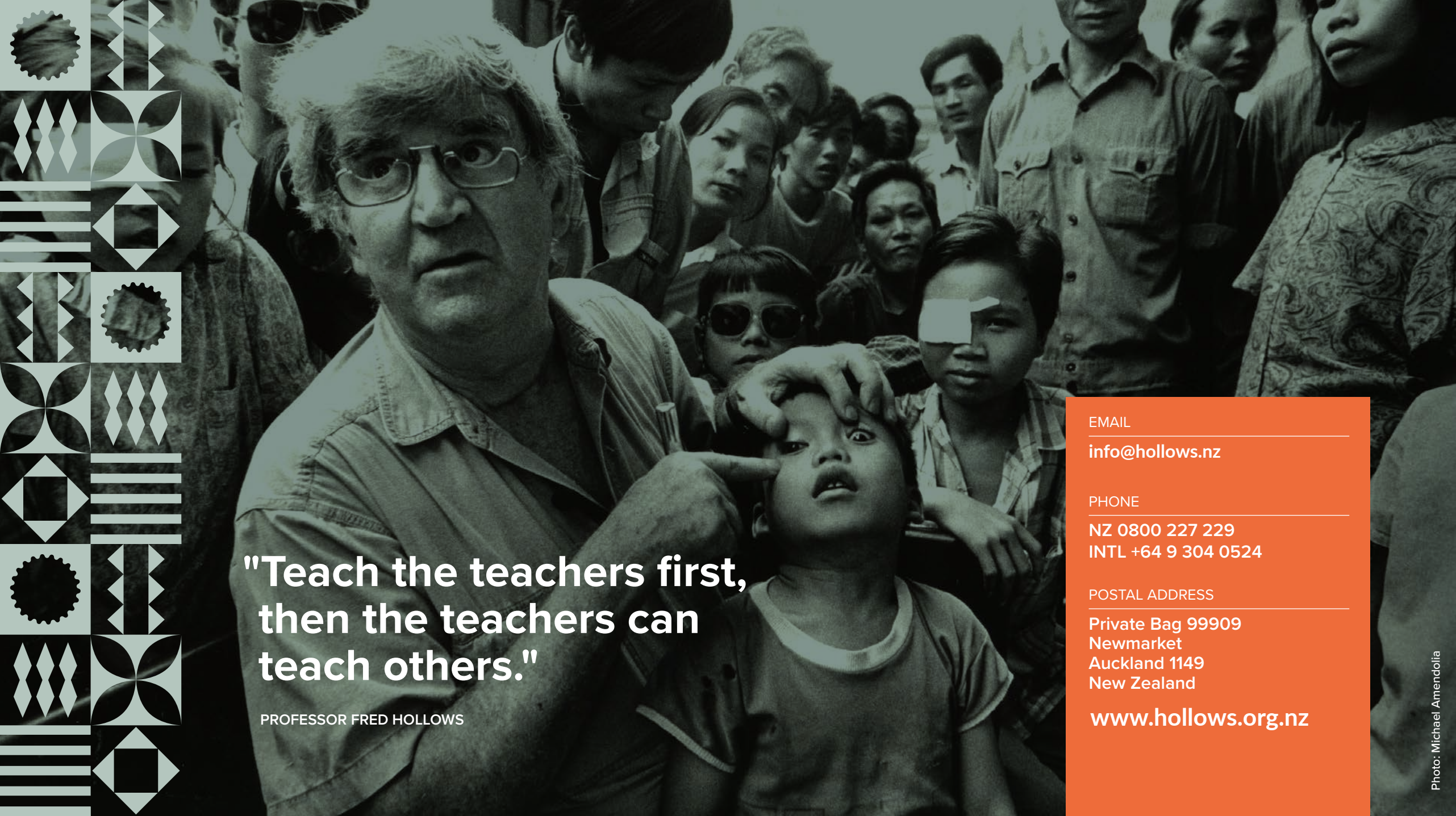
TSA Management

Ubiq University Bookshop

Unleashed Software

Walesi Fiji





**"Teach the teachers first,  
then the teachers can  
teach others."**

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